

In the matter of

Public Forum on Offshore Drilling

VIDEOTAPED

Transcript of Proceedings

08/24/2010

REPORTED BY:

Reagan Evans, CA CSR 8176, RMR, CRR, CLR

Job No.: 2657

## PUBLIC FORUM ON OFFSHORE DRILLING

## TRANSCRIPT OF PROCEEDINGS

TUESDAY, AUGUST 24, 2010

9:04 A.M. TO 12:30 P.M.

FESS PARKER DOUBLETREE

633 EAST CABRILLO BOULEVARD

SANTA BARBARA, CALIFORNIA

FILE NO: 100824RE

REPORTED BY:

REAGAN EVANS, RMR, CRR, CLR

CA CSR NO. 8176

1 MICHAEL BROMWICH, DIRECTOR

2 BUREAU OF OCEAN ENERGY MANAGEMENT,

3 REGULATION AND ENFORCEMENT

4

5 ELLEN ARONSON, PACIFIC REGIONAL DIRECTOR

6 BUREAU OF OCEAN ENERGY MANAGEMENT,

7 REGULATION AND ENFORCEMENT

8

9 BILL HAUSER, CHIEF, RULES AND STANDARDS BRANCH

10 BUREAU OF OCEAN ENERGY MANAGEMENT,

11 REGULATION AND ENFORCEMENT

12

13 PANEL I:

14

15 BRENDA KELLY

16 DAN GREMAUD

17 EARL PIERMATTEI

18 YARKO "JJ" SOS

19

20 PANEL II:

21

22 LINDA KROP

23 KEITH WENAL

24 ROB HURLEY

25 MARK STEINHILBER

1 PANEL III:

2

3 LIEUTENANT GOVERNOR ABEL MALDONADO

4 CONGRESSWOMAN LOIS CAPPS

5 MAYOR HELENE SCHNEIDER

6 MAYOR PRO TEM MARGARET CONNELL

7 BOARD OF SUPERVISORS CHAIR JANET WOLF

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1 TUESDAY, AUGUST 24, 2010; SANTA BARBARA, CALIFORNIA

2 9:04 A.M.

3  
4 DIRECTOR BROMWICH: Good morning, everyone.

5 My name is Michael Bromwich. I'm the  
6 director of the Bureau of Ocean Energy Management,  
7 Regulation and Enforcement. And I want to welcome  
8 everyone to our fourth public forum on offshore  
9 drilling and safety.

10 As I think many of you know, on July 7th,  
11 the Secretary of the Interior directed me to hold a  
12 series of public forums around the country to  
13 explore a set of issues on offshore drilling and  
14 offshore drilling safety.

15 In his July 12th moratorium order,  
16 Secretary Salazar indicated that the bases for the  
17 continuing moratorium were three: first, drilling  
18 and workplace safety; second, spill containment;  
19 and, third, spill response.

20 So the purpose of these public forums has  
21 been to gather and collect information on these  
22 three issues and on related issues, to bring that  
23 information back to the Secretary so that he and I  
24 and the rest of the group at the Interior Department  
25 can make informed decisions on whether and in what

1 ways to modify the moratorium which is currently  
2 scheduled to expire on November 30th.

3 We have been very fortunate in the  
4 panelists that have appeared in our forums so far,  
5 and we are similarly very fortunate today.

6 As I said, the purpose of these forums is  
7 to gather relevant information, and we've designed  
8 the panels today with that very purpose.

9 We'll have a total of three panels.  
10 Panel I is before you, and I will introduce them in  
11 a couple of moments. We'll then have a second panel  
12 without a break this morning. Then we'll have a  
13 break, and then we'll have a third panel of  
14 distinguished area elected officials.

15 So to kick things off and to introduce the  
16 subject matter, let me start with a presentation.

17 As I've said, the purpose of these forums  
18 is to gather information on both drilling and  
19 workplace safety, as well as spill containment, and  
20 spill response.

21 As you can see from the slide, the current  
22 suspensions of deepwater drilling and permitting are  
23 in effect until November 30th or until such earlier  
24 time as the Secretary determines the deepwater  
25 drilling operations can continue and proceed safely

1 with robust health and environmental protections in  
2 place.

3 The Secretary directed me and my agency to  
4 collect a combination of public and expert input on  
5 these issues; the issues being, as I've said before,  
6 drilling and workplace safety, spill containment,  
7 and spill response.

8 We are exploring through the gathering of  
9 this information whether any modifications to the  
10 scope or the duration of the current deepwater  
11 drilling suspensions, that is, the moratorium,  
12 should take place based on the risks associated with  
13 different kinds of deepwater drilling.

14 We're very interested in hearing from our  
15 panels, but we're also very interested in hearing  
16 from the public. There are comment cards that are  
17 available outside this room. In addition to that,  
18 there are means to submit comments through the Web,  
19 and the address is at the bottom of this slide.

20 There's no question that offshore drilling  
21 has come to occupy a significant role in our economy  
22 and in our -- the present of our energy production  
23 and consumption.

24 Literally tens of thousands of workers are  
25 currently employed in the offshore oil and gas

1 industry, the bulk of them in the Gulf, many of them  
2 in the state of Louisiana.

3 And as we all know, domestic energy  
4 production is central to the health of our economy.  
5 It's also central to energy independence and,  
6 indeed, to our national security.

7 But as we've learned with the Deepwater  
8 Horizon tragedy, we have to take steps to ensure  
9 that offshore drilling is conducted in both a safe  
10 and an environmentally sound manner.

11 If any of us had any doubts about what the  
12 risks were before Deepwater Horizon, I think those  
13 questions were tragically answered. We know that 11  
14 rig workers died in the Macondo well blowout and  
15 fire.

16 And we also know that the Deepwater Horizon  
17 blowout and subsequent spill has had a dramatic  
18 effect on the ocean and coastal environments  
19 throughout the Gulf of Mexico. Literally hundreds  
20 of miles of shoreline and wetlands have been  
21 affected by the Deepwater Horizon oil spill; some in  
22 visible ways and some in ways that are not yet  
23 visible.

24 The spill has also had a major impact on  
25 the set of industries that are collected in the



1 Gulf, including the fishing, shrimping, tourism,  
2 commercial retail, and other related industries.

3 We don't yet know what the full set of  
4 causes are for the Deepwater Horizon blowout. As I  
5 think many of you know, there are a set of  
6 investigative bodies that are looking at those  
7 issues right now, including a joint investigation by  
8 my agency and the Coast Guard, which is holding  
9 hearings right now in Houston, as well as the  
10 President's Commission, as well as a number of other  
11 fact-finding bodies.

12 By the end of those investigations, I feel  
13 confident that we will know a lot more than we know  
14 now. But it does appear that human error may have  
15 played a role, perhaps a significant role in the  
16 accident.

17 Let's move a little closer to some of the  
18 issues that we're going to be talking about in our  
19 panels today. And our focus will, in part, be on  
20 what we call personnel accountability and  
21 operational safety.

22 Investigations and reports by my agency and  
23 other parts of the Interior Department have  
24 suggested that unsafe offshore drilling operations  
25 are frequently the result of human error, operator

1 error, as opposed to mechanical error.

2 We are currently in the process of  
3 developing a rule that would require all operators  
4 on the Outer Continental Shelf to adopt for the  
5 first time a comprehensive systems-based approach to  
6 both safety and environmental management that will  
7 incorporate best practices not only from the U.S.,  
8 but from around the world.

9 We're interested in hearing what the  
10 panel's thoughts on these issues are as well as what  
11 your thoughts are about improving personnel  
12 accountability procedures in order to ensure  
13 operational safety.

14 A little bit of background:

15 On April 30th of this year, within days of  
16 the Deepwater Horizon blowout, my agency and the  
17 Coast Guard issued a safety alert recommending that  
18 operators and drilling contractors adopt a series of  
19 workplace safety measures, and those are laid out on  
20 this slide. And I'll just cover them very briefly.

21 They are to remove -- review all emergency  
22 shutdown and dynamic positioning procedures that  
23 relate to emergency control operations;

24 To inspect lifesaving and firefighting  
25 equipment to make sure that they comply with federal

1 requirements;

2 To ensure that all crew members aboard rigs  
3 are fully familiar with emergency and firefighting  
4 equipment, as well as having participated in  
5 critical abandon ship drills;

6 To exercise emergency power equipment to  
7 ensure through tests that they operate adequately  
8 and appropriately;

9 And, finally, to ensure that all personnel  
10 involved in well operations are properly trained and  
11 are fully capable of performing all their required  
12 tasks under both normal drilling conditions as well  
13 as emergency well control operations.

14 Again, by way of background, there are  
15 current personnel training requirements that are in  
16 effect. That's the CFR site for where the  
17 requirements appear.

18 And in short, those requirements currently  
19 require that each lessee develop and implement a  
20 training plan that includes procedures for training  
21 in well control; evaluating the training programs of  
22 contractors; verifying that all personnel that are  
23 engaged in well control or production safety  
24 operations can, in fact, perform their assigned  
25 duties; assessing the training needs of employees on

1 a regular basis; making sure that recordkeeping and  
2 documentation are adequate; and providing for  
3 internal audits, which is obviously a key step in  
4 the process.

5 Now, my agency has the authority to  
6 periodically assess these training programs through  
7 training systems audits, interviews, or testing of  
8 personnel. So we have a variety of tools at our  
9 disposal. We have been somewhat limited in using  
10 them because of manpower shortages in recent years.

11 However, if our agency determines that a  
12 lessee's training program is not in compliance with  
13 all the existing rules, we can initiate one or more  
14 enforcement actions, which includes issuing what are  
15 called INCs, that is incidents of noncompliance,  
16 and/or assessing civil or criminal penalties.

17 What we'd like to discuss today are what  
18 are the additional safety training and certification  
19 requirements that would be conducive to having even  
20 stronger workplace safety on drilling rigs.

21 And so the major questions that are teed up  
22 for our panelists and for discussion today are:

23 Number 1, what additional safety training  
24 requirements are necessary for drilling rig  
25 personnel?

1           Second, should there be a requirement for  
2 independent or more frequent certification and  
3 testing of personnel and safety systems?

4           And No. 3, how can we promote a greater  
5 culture of safety in offshore drilling?

6           So those are our big questions, the third  
7 question probably the biggest of all.

8           So that concludes the initial presentation.

9           And let me introduce to you both my  
10 colleagues from the Bureau of Ocean Energy  
11 Management, as well as the panelists on our initial  
12 panel.

13           Sitting to my immediate left is Ellen  
14 Aronson. Ellen has been with the agency for a  
15 number of years and is currently the regional  
16 director of the Bureau of Ocean Energy Management,  
17 Regulation and Enforcement here in the Pacific.

18           She's got over 30 years of experience in  
19 energy policy and is responsible currently for  
20 managing the day-to-day administration of the  
21 agency's programs for federal submerged lands in  
22 offshore California, Oregon, Washington, and Hawaii.

23           Under her direction, the regional office  
24 regulates oil and gas operations on 23 Outer  
25 Continental Shelf facilities which are on 43 leases,

1 offshore Southern California, while she is also  
2 actively working with Pacific states to explore  
3 future opportunities for safe, environmentally  
4 responsible offshore renewable energy development on  
5 the Outer Continental Shelf.

6 Sitting to Ellen's left is Bill Hauser.  
7 Bill has been doing a series of these forums with  
8 me.

9 And thank you for that, Bill.

10 Bill is the chief of the Rules and  
11 Standards Branch of the agency and has served in a  
12 headquarter capacity for approximately 20 years.  
13 Earlier in his career, Bill served as a petroleum  
14 engineer in the Alaska region.

15 And the general format is we'll be hearing  
16 presentations from our panelists who I'm about to  
17 introduce. And then Ellen and Bill and I will ask  
18 them questions that arise out of their  
19 presentations.

20 Let me introduce first our distinguished  
21 first panel. The first person sitting immediately  
22 to Bill's left is Brenda Kelly. Brenda is the  
23 director of Accreditation and Certification for the  
24 International Association of Drilling Contractors.

25 Sitting to Brenda's left is Dan Gremaud.

1 Dan is a safety and training specialist with Nabors  
2 Well Services.

3 Sitting to Dan's left is Earl Piermattei,  
4 who is a senior engineer with Ben C. Gerwick, Inc.,  
5 consulting engineers.

6 And sitting to Earl's left is Yarko "JJ"  
7 Sos with Check 6, Inc.

8 So with that, thank you very much,  
9 panelists, for being with us today and enhancing our  
10 knowledge of workplace safety on drilling rigs.

11 And, Brenda, without anything further, let  
12 me turn it over to you.

13 BRENDA KELLY: Good morning. I'm  
14 representing the International Association of  
15 Drilling Contractors this morning. The organization  
16 is a member organization supporting the petroleum  
17 industry worldwide, all aspects of the industry.

18 It's not just drilling contractors anymore.  
19 It's the operators. It's the service companies. We  
20 have regulatory bodies worldwide participating in  
21 our organization and contributing to all of our  
22 programs and processes.

23 The safety in our industry, safety and  
24 training is particularly important to IADC, and  
25 today I want to give just an illustration of how

1 important this is to us.

2 Our president, Lee Hunt, is currently this  
3 very moment in Havana, Cuba, speaking with the Cuban  
4 government and with the Cuban national oil company,  
5 promoting safety in our industry, promoting best  
6 management practices, and inviting them to  
7 participate in the International Regulators' Forum  
8 to participate worldwide on the development of  
9 safety and training programs.

10 Part of their conversation today will  
11 surely be about the Well Control Accreditation  
12 Program, which is what I'm speaking about this  
13 morning. The Well Control Accreditation Program,  
14 known as WellCAP, is a training standard that has  
15 been developed by our members and is implemented  
16 worldwide.

17 The training standard includes elements of  
18 both knowledge -- knowledge development and critical  
19 job skills demonstration. The specifics of the  
20 training requirement include items like setting  
21 specific course length, instructor qualifications.  
22 And particular items that are very important to the  
23 development of competency of our personnel is  
24 simulator or live well practical exercises that are  
25 a part of each and every class.



1           The WellCAP requirements also include  
2 testing both of knowledge and of the practical  
3 skills. The standard includes administrative  
4 processes that assure that there's quality control,  
5 consistent delivery around the world based on the  
6 course, the course level, consistently applying.

7           We also require certification of each  
8 individual going through the training. Records of  
9 the training is retained by IADC as permanent  
10 records.

11           And the final critical piece of this  
12 standard is the -- is what I would call the quality  
13 control piece. It's external as well as internal  
14 verification that all of the training providers  
15 deliver according to the standard, that they  
16 continue to adhere to that standard.

17           We have external auditors, contract  
18 auditors through Det Norske Veritas, as well as  
19 other organizations around the world that provide  
20 audit services for us.

21           One thing that's very important to this  
22 WellCAP program is that it's not a one-time  
23 development of a program. It's an ongoing process  
24 of review of the curriculum, the various control  
25 aspects of the program to make sure that we keep our

1 programs current, meeting the needs of the industry,  
2 and meeting the needs of our industry personnel.

3 I want to give just a really quick view of  
4 WellCAP, what it looks like today at this moment in  
5 time.

6 There are multiple courses, individual  
7 standalone courses for drilling, work-over and  
8 completion, coiled tubing, snubbing, wireline, and  
9 underbalanced drilling.

10 There are four levels of training for each  
11 of these courses: an introductory level, a  
12 fundamental level, supervisory level, and what we  
13 refer to as the WellCAP Plus, which I'm going to  
14 speak more to in just a moment.

15 These courses also may be designed for  
16 surface stack equipment or for a combination of  
17 surface and subsea equipment.

18 The introductory level is for floorhand and  
19 derrickman. The fundamental level is for the  
20 derrickman also, assistant driller, and driller.

21 The supervisory level is for tool pusher,  
22 the driller tool pusher, superintendent, and the  
23 drilling foreman.

24 And the WellCAP Plus Program is for  
25 experienced operations personnel. This piece of the

1 program is stepping the program above and beyond  
2 training, leading the personnel to development of  
3 competence.

4 Through the WellCAP Plus Program, the  
5 trainees are introduced to real-life well control  
6 scenarios. And they must work through those as a  
7 team, just like the situation would be if they were  
8 on a rig and an incident occurred.

9 So this WellCAP Plus Program is, in effect,  
10 building the competencies of our personnel by  
11 practicing with real-life scenarios, evaluating  
12 their performance compared to -- again, to the  
13 real-life scenario.

14 WellCAP is very much a worldwide standard.  
15 Currently there are 149 training providers operating  
16 in 59 countries around the world. Training is  
17 conducted in 15 languages with more than 500  
18 instructors delivering the training.

19 The WellCAP standard is accepted by  
20 governmental bodies -- and you can see those listed  
21 on the screen. I won't read those -- and by  
22 national oil companies. I want to point out that  
23 Saudi Aramco, for example, requires all personnel  
24 within the country have WellCAP training.

25 This training is also endorsed by the

1 Offshore Operators Committee and is used by  
2 operators in the U.S. Gulf of Mexico, virtually  
3 required by all personnel -- required for all  
4 personnel in the Gulf of Mexico.

5 Some of the operators and contractors  
6 delivering -- accredited to deliver this training  
7 and adopting it as their internal standards are  
8 listed.

9 I want to wrap up with a couple of final  
10 points.

11 This is from Petrobras in 2006. They  
12 initiated the WellCAP training in 1996. Ten years  
13 later they reported a glowing -- very much a glowing  
14 report. They indicated that as they implemented the  
15 WellCAP training, they saw with the increase in  
16 training a rapid decrease in the incident rate to  
17 the point that they experienced an 85 percent  
18 reduction in incident rate following the  
19 introduction of the WellCAP program.

20 WellCAP is -- as I said, it's very much a  
21 continuous effort to improve the program. I've  
22 listed some of the things that our Well Control  
23 Committee is currently looking at as ways to enhance  
24 and strengthen the program.

25 There's considerable -- there is work being

1 done on the development of a test question database.

2 There is development of a Quality Assurance  
3 Advisory Panel to oversee -- as an external body,  
4 overseeing the quality control of all of the IADC  
5 accreditation programs, which include programs like  
6 Ballast Control and basic rig safety program like  
7 our Rig Pass Program.

8 And there's also a review process under way  
9 for our IADC knowledge skills and abilities which  
10 include well control competencies. Those are being  
11 reviewed with a discussion of how we might ex- --  
12 whether we might need to expand the well control  
13 competencies at this time.

14 And my closing point, IADC is accredited by  
15 ISO 2009 -- the 200- -- 9001 2008 standard for the  
16 development of industry accreditation standards and  
17 for the accreditation of training providers to  
18 deliver training to the standard.

19 And with that, I thank you.

20 DIRECTOR BROMWICH: Thank you very much.

21 Dan.

22 DAN GREMAUD: Good morning. I would like  
23 to thank Director Bromwich and Dr. Alan Thornhill  
24 for inviting me here to speak today.

25 As a 20-year safety professional, my

1 comments today will focus on safety culture in the  
2 offshore drilling industry and where I think that we  
3 need to head as an industry.

4 As a company, from the president to the new  
5 employee in training, we constantly drive home the  
6 importance of safety as a lifestyle because we want  
7 everyone to go home safe at the end of the day.

8 Nabors was the recipient of the Association  
9 of Energy Service Companies' Gold Award 12 out of  
10 the last 13 years. That's a record unmatched by any  
11 of our competitors, and one of the biggest factors  
12 behind that is the safety culture.

13 So what I would like to talk about this  
14 morning for a couple of minutes is some of the key  
15 ingredients that make up a strong safety culture and  
16 some of the barriers that prevent companies from  
17 implementing a total safety culture and then what  
18 management's role is in developing a safety culture.

19 The culture of an organization is largely  
20 defined by spoken and unspoken words. Organizations  
21 with cultures that are not focused on safety always  
22 have the ability to change. It's never too late to  
23 begin the transformation. So let's take a quick  
24 look at what it takes to make that happen.

25 When you look at organizations that have

1 strong safety cultures in place and excel in safety  
2 performance, you find that they have most of these  
3 traits in common.

4 Supervisors use the six skills of  
5 leadership that are positive recognition,  
6 constructive feedback, public scorekeeping systems,  
7 team building, setting of tolerance levels, and a  
8 supervisor as a leader or mentor.

9 Management is accountable to its employees.  
10 And the employees are accountable to each other for  
11 their own safety.

12 Total safety culture also includes having a  
13 system for suggesting continuous improvements with  
14 rewards for those employees and a way to track them.

15 Organizations with strong safety cultures  
16 proactively look for hazards before they lead to  
17 incidents. Operational decision factors factor in  
18 the safety and environmental risks as part of the  
19 process of the decision-making.

20 Supervisors are investigating unsafe acts  
21 and near misses and develop corrective action as to  
22 prevent reoccurrence. This builds accountability  
23 and trust.

24 Many risk assessment tools are available  
25 today. And organizations with strong safety

1 cultures use these tools to identify high-risk tasks  
2 and develop mitigations to lower those risks.

3 Management should place a very high value  
4 on the use of stop work authority and constantly  
5 reinforce this value. And, ideally, employees are  
6 recognized every time they stop an unsafe task from  
7 happening.

8 Behavior-based safety processes are also a  
9 strong key factor. And they can actually cause a  
10 person to eliminate their own at-risk behaviors.

11 So what prevents companies from  
12 implementing and achieving a total safety culture?

13 Some of the barriers that we face are --  
14 that are proactive approach to safety is very  
15 difficult to maintain, especially in a complex  
16 environment that we work in these days where the  
17 demands are evermore. And a lot of times people are  
18 dealing with, you know, crises after crises. But  
19 there's no finish line in safety. It's an everyday  
20 process.

21 Employees can tell when management says  
22 that they want to change but they don't support that  
23 change effort with the necessary resources. In  
24 other words, they don't walk their own safety talk.

25 For time pressures, a lot of times internal



1 and external time pressures are a barrier because --  
2 an example of an internal time pressure, for  
3 instance, would be a crew that wants to achieve a  
4 down hole bonus for reaching TD early.

5 External time pressures are communicated a  
6 little more directly when a customer might say, If  
7 you don't finish this well by "x" date, then we'll  
8 find another contractor who will.

9 If employees don't feel empowered to stop  
10 any unsafe task, then they're not going to be able  
11 to take responsibility for their own safety and the  
12 safety of the people they work with.

13 Organizations have to be willing to walk  
14 away if they can't resolve a safety problem with a  
15 customer.

16 Risk perception is another key barrier. We  
17 usually get away with risky behavior which  
18 reinforces our perception that the risk is low.

19 Hazards that we can explain and control  
20 cause much less alarm than hazards that are not  
21 understood and, as a result, are perceived as  
22 uncontrollable.

23 Some organizations have implemented so many  
24 different safety programs over the years that  
25 employees don't see the transformation to a total

1 safety culture as credible. It's perceived as  
2 another flavor of the month.

3 So what's management's role in all this?

4 Well, first, we need to distinguish that  
5 there is a difference between management and  
6 leadership. Management holds people accountable for  
7 getting things done, and leadership inspires people  
8 to want to do something. If there's lack of trust,  
9 it can restrict the development of belonging and  
10 teamwork and prevent people from taking personal  
11 responsibility for safety.

12 So effective leaders can and should help  
13 people accept change and inspire them to participate  
14 in the change process. Leaders look for people in  
15 the organization who show interest and commitment,  
16 and that's where they focus their attention.

17 Leaders give these people the training and  
18 skills that they need. And those people, in turn,  
19 have a positive influence on the rest of the  
20 workforce.

21 But there's always people that want to  
22 resist change; some passively, some actively.

23 Passive resisters, they perceive change as  
24 a problem. They grumble and complain a lot.  
25 They're critical when something new is forced on

1       them. But they usually get on board once they see  
2       that the majority of the people participate in the  
3       new process.

4               Active resisters, they view change as a  
5       threat, sometimes to their own personal control.

6               Unfortunately, it doesn't take many of them  
7       to slow down the change process.

8               One way that resisters show their  
9       resistance is to not participate in the change. The  
10      best way to deal with nonparticipation in the change  
11      process is to set up situations that allow peers to  
12      influence the nonparticipants. This is one of the  
13      building blocks of a behavior-based safety approach.

14              One thing is for certain, though, that  
15      nothing changes if nothing changes. And the  
16      offshore drilling industry has improved operational  
17      safety by tremendous margins in the last two to  
18      three decades.

19              Are we where we need to be yet? Almost.  
20      However, there's no finish line in safety, and we  
21      can't rest on the laurels of our past  
22      accomplishments.

23              There's no doubt that the leadership of the  
24      offshore drilling industry will continue to make  
25      great strides in continuously improving the safety

1 of our operations.

2 Once again, I would like to thank you for  
3 inviting me to speak today.

4 DIRECTOR BROMWICH: Thank you very much.  
5 We appreciate it.

6 Earl.

7 EARL PIERMATTEI: Thank you very much.

8 I guess I'm surprised to be invited to  
9 speak at this forum, but I hope I don't have to come  
10 back ten years from now.

11 My name's Earl Piermattei, and I have been  
12 designing offshore platforms, both exploration and  
13 production, for about 35 years and -- in different  
14 parts of the world.

15 And I would say the Bureau is at a minimum  
16 20 years late in creation, maybe a hundred. And the  
17 safety problem is one of engineering design  
18 synthesis.

19 It's -- the engineering community doesn't  
20 have the research, the metrics to consciously create  
21 a totally safe system. And you could look at other  
22 industries, like the car industry with its crash  
23 dummies, aircraft industry -- there's much more  
24 attention at the initial design phase.

25 And so this part means that the offshore

1 safety of personnel, environment, and assets  
2 requires sponsored long-term research. I have been  
3 an adjunct professor at the University of Western  
4 Australia, School of Oil and Gas Engineering, now a  
5 part of the Mechanical Design Department, and I've  
6 seen the benefits of this research. And it's very  
7 difficult for the industry to actually do this.

8 A, the engineering companies find it  
9 difficult to actually know how to work with an  
10 academic institution. They also don't have the  
11 funding to do this nor the training. But at these  
12 universities -- or even an institute organized for  
13 safety and design, we could reduce all the events  
14 that cause injury and harm.

15 I've seen at the school researchers, with  
16 the support of government, experiment with studies  
17 on worker motions on drill floors, and things like  
18 this, so that the workers are actually not injured  
19 in a long enduring way.

20 So an academic part, an academic foundation  
21 gets rid of lip service. It builds into the design  
22 process how a system can be evaluated.

23 Today the engineer gets a product data  
24 sheet and it might be some epoxy or something and it  
25 tells him not to swallow it.

1           There's so much information not existing to  
2 the designer at the point of creation of the machine  
3 or the platform.

4           If you were to go to Norway, Statoil would  
5 have a process plan and your mouse arrow would point  
6 at a pump and up would come a list of all the pumps  
7 they've owned of near that type, mean time between  
8 failures, an extraordinary amount of information is  
9 given to the designer to select the right machine,  
10 but there's nothing on safety.

11           So what's happening here in our information  
12 design-type industry, which is used in advanced  
13 plant design, is key safety metrics are missing.  
14 And this needs to be studied as to how to produce  
15 the right information.

16           Now, this would be helpful to terrestrial  
17 industries, actually.

18           So -- and the next step would be to create  
19 a multidiscipline effort between human resources and  
20 engineering at this creation phase to define the  
21 jobs correctly and the tasks.

22           These are all missing. The engineers just  
23 assume that it will be like a NASA group showing up.  
24 And when you see these facilities today in a rapid  
25 rate of technological change around the world for

1 the use of the ocean -- not just in energy. I've  
2 worked on ocean mine designs in Tonga, New Guinea,  
3 2,000 meters down.

4 And you have all the academic and research  
5 organizations in Venice, developing systems to make  
6 that work. They have knowledge, and there's an  
7 awful lot of information. But safety is just not at  
8 the top of the list.

9 And, of course, there's the practical  
10 things that are mentioned, like adopt a platform,  
11 safety case approach from the U.K. But we need to  
12 do a lot more than that.

13 And, yes, America's a bit anti-intellectual  
14 sometimes, but we have great institutions. And I  
15 was pleased to be in a forum and a class at MIT,  
16 Offshore Engineering, 1985, and listened to the  
17 laments of the faculty as how this program was  
18 ending because there's no research funding.

19 Now, the solution was obvious, and that's  
20 the Sea Grant College Program. But that program  
21 does very little for the offshore industry, funnily  
22 enough.

23 And so I come today with what will the  
24 Bureau establish? Will its leadership role really  
25 focus on safety for the long-term? And will that

1 create a knowledge base for engineers to quantify  
2 the design safety case? That should be a product of  
3 the design as much as how much oil it produces a  
4 day, et cetera. And that will require educating the  
5 engineers.

6 And California, we know you want a  
7 structural engineer for earthquake design. So this  
8 research will lead to a body of knowledge that  
9 engineers can use on their projects and designs that  
10 will grow with the technological change so we have  
11 safe workplaces, like I said, for just ordinary  
12 physical wearing out or injuries, let alone fatal  
13 events. I don't like the word "accidents."

14 Now, of course the public must realize the  
15 engineering community is deeply affected by what has  
16 happened, but the safety on the rigs is dire. It  
17 has been. We've let it go for years mainly because  
18 we're not educated to deal with the issue.

19 Now, where there were events as simple as a  
20 crane falling over the side in Africa, killing a  
21 tower pusher with seven children, we went and worked  
22 that to death. It didn't happen again, not on the  
23 rigs we were involved with.

24 But that's not what is needed. It's a  
25 long-term program. There's very little to do. The



1 funding system is in place. It's the direction from  
2 this Bureau that has finally got the authority to  
3 create the safe culture. And it has to start at the  
4 point of concept.

5 I thank you very much.

6 DIRECTOR BROMWICH: Thank you very much.

7 JJ.

8 JJ SOS: I hope I'm not breaking any  
9 protocols here, but I don't speak very well sitting  
10 down. So Secretary Bromwich, I appreciate the  
11 opportunity to speak today.

12 My name is JJ Sos. I spent 22 years as a  
13 fighter pilot in the U.S. military. And for the  
14 last three years I've worked in the offshore oil  
15 industry with a company called Check 6.

16 And what do we do at Check 6? It's a group  
17 of select fighter pilots, Navy SEALs, couple  
18 astronauts, and we take tools and techniques, best  
19 practices from commercial aviation, military  
20 aviation, space operations, nuclear power, and teach  
21 and apply them in an industry that is, quite  
22 frankly, remarkably similar to the cultures and the  
23 environments we grew up in.

24 And what I would like to speak about today  
25 a little bit is a little bit of background of why

1 these things apply, talk about some current  
2 limitations we see as outsiders to this industry  
3 with the safety and environmental management  
4 systems, and then propose some solutions going  
5 forward about things that were discussed by the  
6 secretary earlier.

7 Cultural change, safety management  
8 standardization, and also some training deficiencies  
9 that we see.

10 Okay. So a big question probably is, what  
11 do drilling rigs and aircraft carriers have in  
12 common? And, in fact, they have quite a bit in  
13 common.

14 First of all, you have a remarkable  
15 technology. You have this really incredibly  
16 engineered stuff, incredibly expensive equipment  
17 that's pushing the limits of human performance and  
18 human behavior. Okay.

19 In fact, the missile guidance systems on  
20 some of our fighter jets are very similar to the  
21 guidance systems used in directional drilling  
22 equipment offshore. Same technology.

23 The drill line in the derrick of that  
24 deepwater drilling rig is the same cable that lays  
25 across the flight deck of the carrier that stops

1       airplanes.   Okay.

2               The people are the same.   Sixth grade  
3       education, all the way up to a Ph.D.   And the job  
4       you have isn't necessarily tied to your education  
5       level.

6               Okay.   They even smell the same.   They  
7       smell like diesel fuel, and there's the constant hum  
8       of motors.   Okay.

9               But what is different?   The Navy has a  
10      training problem.   You see you can't put a person on  
11      an aircraft carrier and keep them there for 20  
12      years.   So every three years, 100 percent of that  
13      crew changes out.   And because of that, they had to  
14      develop a culture and a system of cross-checks,  
15      protocols, standards that the system moves forward  
16      regardless of who's put in position, whether it's a  
17      leadership role or a basic operational execution  
18      role.

19              The system checklists and training take the  
20      place of experience, because everybody out there is  
21      no more than three years experienced in their job.  
22      And that -- those concepts are some of the things  
23      that, you know, kind of answer some questions going  
24      forward, we believe, for this industry.

25              One part of the Navy has an incredible

1 safety record. You see, the drilling rigs and the  
2 aircraft carriers, there's still incidents and  
3 accidents. But when you look at the U.S. Navy  
4 nuclear power program established in 1945, in 65  
5 years, dealing with some of the most hazardous  
6 material on earth, they've never had an accident.  
7 They've never had an accident. 65 years.

8 Compare that to the former Soviet, now  
9 Russian nuclear Navy, and they've had dozens of  
10 major accidents and at least 507 people killed  
11 dealing with exactly the same technology.

12 Okay. So what's the difference? It's  
13 standards in training. When Admiral Hyman Rickover  
14 established the Navy nuclear power program, he knew  
15 that if there was an incident or an accident, the  
16 program would be finished.

17 So from that day forward, the training, the  
18 selection, the training, the measures of competency  
19 of the people that handled that material for the  
20 U.S. Navy was exceptionally high.

21 And this -- and it's a mindset that we can  
22 have incident-free operations. It's a mindset that  
23 that is an option and it works. It works in one of  
24 the most hazardous environments in the world.

25 All right. So what do we see currently

1 going on offshore? Again, we're outsiders; didn't  
2 grow up in this industry.

3 First of all, there's a lot of good  
4 intentions, a lot of good safety programs out there.  
5 But they tend to be very cumbersome, especially for  
6 the operators that work them in the field. And  
7 there's, quite honestly, too many.

8 Every contractor, every third-party  
9 contractor, most operators have a system. It's  
10 called something else. They all have different  
11 names. Again, they're all based on really good  
12 intentions, lessons learned, best practices, but  
13 fundamentally there's too many of them, and it  
14 really causes confusion in the field.

15 In fact, on the North Slope of Alaska, they  
16 use 12 different permits just to transfer fluids  
17 between drilling rigs and trucks. 12 different  
18 permits, you know.

19 And you can see where that's just now --  
20 from that comes this mindset that all this -- safety  
21 management systems are basically an exercise in  
22 paperwork and not really seen as a tool that can be  
23 utilized to enhance safety. It's kind of seen as an  
24 administrative burden. We got to sign off, get our  
25 check in the block so if something goes wrong,

1     somebody gets hurt, at least we can say our  
2     paperwork was correct.

3             And also because of that there's a pretty  
4     high training overhead. You constantly -- you know,  
5     as you move rigs from one place to another, as you  
6     move personnel from one place to another, they  
7     constantly need to be retrained on what's the safety  
8     system that we're using today.

9             So you translate now the paperwork and the  
10    administrative piece into execution, and offshore  
11    and, quite honestly, onshore what we do see because  
12    of this, there's a lot of assumptions and there's  
13    not a culture of debriefing.

14            What's ironic, API RP 75 and then the SEMS  
15    proposed -- the proposed ruling that's out there on  
16    the books, everybody talks about sharing best  
17    practices. They all talk about lessons learned.

18            Every contractor, every operator safety  
19    management system we've evaluated has some sort of  
20    concept of best practices and sharing lessons  
21    learned, but it's poorly executed because it's not  
22    well understood.

23            And here are the assumptions we see.  
24    Number 1, there's assumptions that meaningful  
25    planning has occurred. Not planning to a standard;

1     you know, we would see it at top gun.

2                 Effective communication is occurring. And  
3     we'll have an example of that here shortly. Okay.

4                 Another assumption that when I as a  
5     regulator or I as an operator or I as a contractor,  
6     you know, tell somebody what we want to have  
7     happened, that this was effectively communicated.

8                 And then that -- you know, the last  
9     assumption is that people will react properly under  
10    duress.

11                Without, you know, a change and approach to  
12    how we train and evaluate people, we really don't  
13    know how they're going to react under duress until  
14    they're placed in a real-world emergency situation.

15                And those of us who flew airplanes for a  
16    living, you know, find this a concern, you know,  
17    that we find out how well somebody's going to  
18    perform under pressure when it's a real-world life  
19    or death situation potentially.

20                Because these high-hazard operations -- and  
21    they're not high risk. They're high hazard.  
22    There's lots of hazards out there, but the risk is  
23    incredibly low. The industry in general is  
24    remarkably safe. Considering what they do and where  
25    they do it, it's done remarkably safely.

1 But still, in order to get to that next  
2 level, in order to truly get to incident-free  
3 operations, couple things are going to have to  
4 occur.

5 There's some discipline in standardization  
6 in the approach to operations. Basic checklists,  
7 procedures, protocols, like cockpit call-outs that  
8 the airlines use as they're coming in to land, you  
9 know. Those basic call-outs, protocols, and  
10 procedures. That type of discipline and  
11 standardization applies in these operations.

12 Then, as we're out there executing, we have  
13 our plan, and we're in there executing, three  
14 concepts we always talk about are cross-checks,  
15 mutual support, and oversight.

16 Cross-checks is the paperwork we do to  
17 ensure we've thought of everything before we do the  
18 job. Okay. All these different programs, stop  
19 permit to work, lockout tag-out, de-energizing the  
20 correct pumps, all of these things.

21 Mutual support is that wingman concept.  
22 Who is backing me up? Who is checking my 6? as we  
23 would say.

24 And then oversight is our leaders. And  
25 we've had that discussion; the other panelists



1 brought this up. Are leaders leading, or are they  
2 mired in executing paperwork?

3 All these things apply in these high-hazard  
4 operations. There's a structure to this and it's a  
5 culture we were raised in flying and we call it  
6 plan-based execution.

7 And every job starts with an objective.  
8 What are we trying to do? Trying to drill a  
9 30,000-foot subsalt well or trying to safely get  
10 from the rig floor to the smoke shack.

11 From that we come up with our plan, a  
12 standardized format to the plan. Everybody -- when  
13 we say plan, everybody in the organization  
14 understands what that is. Then we'll go out and  
15 brief that plan to our team.

16 After that we go out and execute using the  
17 tools and techniques we talked about, cross-checks,  
18 mutual support, and oversight. And then this is  
19 where most organizations stop. What do you do after  
20 that?

21 Go on and go to the next job. When do we  
22 talk about jobs? We talk about jobs if something  
23 goes wrong or if somebody got hurt. Okay.

24 But that debrief culture, it's -- what this  
25 really is is a model for continuous improvement. If

1 we, even three to five minutes, at the end of each  
2 job talk about what worked, what didn't, share those  
3 lessons learned, how to improve that plan the next  
4 time, we can rapidly improve and, you know -- and  
5 minimize the potential for human error going  
6 forward.

7 And, you know, some people say, Well,  
8 this -- this type of model, this system works very  
9 good for fighter pilots, but how does it work in the  
10 oil field?

11 Well, No. 1, it gets structured around the  
12 safety management system. Again, it's all -- most  
13 of them are in there, that you have this process and  
14 protocol. It's just poorly understood or poorly  
15 executed.

16 And here's an example of, you know, a hand  
17 offshore that retrained, culture change, able to --  
18 you know, to think about things in a logical format.

19 Again, what's the objective? What are the  
20 resources? What are my steps? Do my risk  
21 assessment, and then afterwards I'm going to do an  
22 after-action review, debrief the job.

23 Now, quick note on this photo. This was a  
24 rig where, through good intentions and good acts,  
25 they ended up getting stuck, which means they

1       couldn't get the drill pipe out of the ground.

2               And what happened is the subsea engineer  
3       changed blowout preventer control panels because  
4       there was a leak in one of the blowout preventer  
5       control panels, but he didn't tell anybody. It  
6       wasn't communicated. Good intentions. Five days  
7       and \$25 million later they figured out what was  
8       wrong.

9               And it's just basic systems, basic  
10       protocols, basic culture to overcome that. Now, the  
11       fortunate aspect is nobody got hurt in all of this,  
12       you know. But fundamentally, a lot of good  
13       intentions, and it's really a training problem.

14               So what do we see as the solution moving  
15       forward for industry?

16               Number 1, more of a standard than just the  
17       SEMS proposed ruling. Basically a standardized  
18       safety management system. So as we go from rig to  
19       rig -- and "we," I mean the industry. When, you  
20       know, hands, third-party hands, when employees move  
21       from company to company, there's a common system.  
22       It's user friendly, you know. Big -- big picture --  
23       lots of pictures and big print. Okay. Simple, easy  
24       to understand.

25               It's automated. Okay. There's no --

1       there's so much paperwork flying around these rigs  
2       that you lose the intent of the programs because  
3       there's so much paperwork.

4               We're not planning. We're filling out  
5       paperwork. It's a very simple process to  
6       standardize it and make it automated and user  
7       friendly.

8               Then we move to the training piece, the  
9       competency. From a pilot's perspective, despite,  
10      you know, all these standards that are out there,  
11      there's -- there's poorly defined measures of  
12      standards of performance currently for well control,  
13      for crane operations.

14              They're not -- you go to well control  
15      school -- we've had people go to well control school  
16      for operators and contractors. And, again, they're  
17      good programs, they're well intended, but there's  
18      really no specific measures of competency which  
19      could easily be implemented. And those can all, by  
20      the way, be linked back to these safety management  
21      systems.

22              And the last part is the big piece, if  
23      we're going to have standards, we have to train to  
24      those standards. And training to those standards,  
25      again, there are systems out there from commercial,

1 military, aviation, from, you know, nuclear power  
2 programs, simulation automation systems that are  
3 cheap, deployable, and track all these things and  
4 can roll it all back into a safety management  
5 system.

6 Perfect example is the current system being  
7 used to train pilots for the new Joint Strike  
8 Fighter, the F-35. Instead of a stack of books and  
9 a whole bunch of paperwork, it's a laptop, two  
10 peripherals, little throttle, little stick, 3-D  
11 virtual reality glasses.

12 Deployable. All the training is delivered  
13 in a format that is easily understood by digital  
14 natives, as they're called, the kids that grew up  
15 today with video games and computers. And it all  
16 can be remotely linked.

17 So you could literally have a crane  
18 operator on a rig in Nigeria do some basic refresher  
19 training and all that information be linked back to  
20 Houston, where it can be assessed, measured, and  
21 evaluated.

22 So the bottom line is there's best  
23 practices, tools, and techniques out there that will  
24 improve safety and execution in the field. It's  
25 not -- it's a training problem.

1                   That's what I have.

2                   DIRECTOR BROMWICH:   Okay.   Thanks very  
3 much.

4                   Let's spend a few minutes asking questions  
5 of our panelists.   Let me begin.

6                   Brenda, thanks very much for your  
7 presentation on the WellCAP system and the WellCAP  
8 requirements.

9                   Can you give me -- can you give us a little  
10 bit of background as to how the WellCAP program got  
11 started, what was the impetus behind it?   And my  
12 second question is:   What's the process by which the  
13 requirements are supplemented and modified over time  
14 in response to experiences in the field?

15                  BRENDA KELLY:   I -- as I understand, the  
16 well control training actually began in conjunction  
17 with the U.S. Geological Survey in the '70s when  
18 they were the regulatory body.   Industry members  
19 developed -- developed a training standard.   At that  
20 point it was a U.S.-based training standard.

21                  By the 1990s, though, there was a desire  
22 within the IADC, within -- among our members to have  
23 an international standard where there would be  
24 consistency from one location to another, where --  
25 where they could be assured there was, in a sense,

1     some harmonization. If they were moving from one  
2     country to another, there would be acceptance of  
3     their training records, the level of training of  
4     their personnel.

5             So it was in the 19- -- around 1995 that  
6     the WellCAP program developed as an international  
7     standard with input from regulatory bodies around  
8     the world, as well as our IADC members.

9             Now, in going forward from there, the --  
10    because of multiple things in place currently,  
11    because of the ISO certification that the  
12    accreditation department has in administering the  
13    programs, because of the level of involvement of  
14    IADC members through technical committees, there's  
15    just a -- there is an international network, so to  
16    speak, by which there can be, and often is,  
17    immediate feedback following an incident.

18            This needs to be -- something has happened  
19    in Norway; this needs to be taken into -- at least  
20    looked at by the WellCAP -- the Well Control  
21    Committee has a Curriculum Subcommittee. So there  
22    will be a member suggestion or recommendation that  
23    this be looked at.

24            We had an example, in fact, coming from --  
25    from Maersk in -- operating in the North Sea, having

1 some questions about the deepwater well control  
2 guidelines. And they requested that the committee  
3 look at these current well control guidelines to see  
4 if there needs to be an update or -- a review and  
5 update and any considerations for training.

6 So it's taken back to committee. And  
7 these -- as I said, these committees are on -- are  
8 standing committees so that they are available to  
9 look at things immediately.

10 We -- I think because of this structure, we  
11 feel that we are in a position to respond very  
12 quickly.

13 Then to the accreditation piece, to taking  
14 it to training, once a decision is made, the network  
15 is there to communicate to existing training  
16 providers. And those companies accredited currently  
17 have six months to implement any time there is a  
18 change in standard unless there's some urgency that  
19 it needs to be implemented now. But there is a  
20 process by which this change, any change in the  
21 training permeates the entire system worldwide.

22 DIRECTOR BROMWICH: One of my concerns is  
23 that standards and requirements don't change unless  
24 there's a horrible accident.

25 Do you have a process in place where there



1 is continuous feedback so that people who learn  
2 things on rigs and in the industry that don't  
3 eventuate in serious accidents nevertheless get fed  
4 back and lead to a process of improvement and  
5 change?

6 BRENDA KELLY: Yes. And that is very much  
7 ongoing right now.

8 The Curriculum Committee, as I said, is a  
9 standing body. They are routinely looking at  
10 revisiting individual curriculums. Currently, the  
11 drilling curriculum, the work-over completion  
12 curriculum is being reviewed.

13 And the Well Service Committee, which is a  
14 separate body, but provides feedback and input into  
15 the well control curriculum, is providing input into  
16 the well service -- well service-related  
17 curriculums.

18 So this is an ongoing basis. Changes are  
19 made without incident being the driving force.

20 The development of the deepwater  
21 guideline -- well control guidelines is an example.  
22 As soon as those guidelines were developed, the  
23 items from those guidelines were immediately  
24 implemented into the WellCAP curriculum and went  
25 forward to the international arena.

1                   DIRECTOR BROMWICH: Great. Thank you.  
2                   Ellen.

3                   ELLEN ARONSON: Yeah, thank you. I'm  
4 interested in talking about a little bit about  
5 the -- how safety culture is really managed within  
6 an organization.

7                   And one of the things that we talked about,  
8 JJ talked a little bit about the continuous  
9 improvement and this feedback loop.

10                  And, Dan, you talked about the employee  
11 empowerment.

12                  And one of the questions that I have is:  
13 Exactly how does that employee empowerment work?  
14 How does that message go out to the employees, and  
15 how is that message supported through the life  
16 cycle?

17                  DAN GREMAUD: Right.

18                  The way we've implemented it at Nabors is  
19 that our top management has promoted the use of the  
20 stop work authority whereby any employee has the  
21 backing from the president on down to stop any task  
22 that they think is unsafe. And there has never been  
23 any kind of recrimination against the employee for  
24 doing that.

25                  Where we find the biggest challenge is,

1     though, is with our customers. Obviously, any time  
2     work stops, you know, there's a money factor  
3     involved.

4             And when we say stop work authority, part  
5     of our training to our employees means you can stop  
6     a task for, you know, ten seconds to remind an  
7     employee to put on his safety glasses. Or you  
8     could, you know, stop a whole job, if you needed to,  
9     if you had safety concerns that need to be brought  
10    up.

11            But like I said, the real conflict  
12    sometimes is with customers. And we've actually had  
13    our managers tell our crews to rig down and get off  
14    location because of safety conflicts that can't be  
15    resolved, you know. A customer wants us to do  
16    something that we know isn't a safe way to do that  
17    task. And so the top management support is really  
18    kind of the key with that.

19            ELLEN ARONSON: Thank you.

20            BILL HAUSER: Ms. Kelly, one of the things  
21    we've heard, talking about WellCAP and other  
22    training programs, provide the training to employees  
23    and those working out there.

24            Does WellCAP provide a tool to the people  
25    that use it to measure competency? Training versus

1 competency? What -- how do we take care of that?

2 BRENDA KELLY: There is definitely a  
3 distinct difference between training and competence,  
4 no doubt.

5 When the WellCAP program was designed,  
6 there was a conscious effort to look at not only  
7 knowledge, which generally is what's communicated  
8 through training, but also to identify key skills  
9 that an individual would need to possess to be able  
10 to perform their job on the rig.

11 And so the WellCAP curriculum for each of  
12 the programs specify knowledge and the key skills.

13 With that said, though, I will say that  
14 there is still another step needed, and that is  
15 you've -- you've received this knowledge. You  
16 understand. You have had opportunity to demonstrate  
17 through simulation, through practical exercises,  
18 even with a live well scenario in a training site.  
19 There still is the question, can you do your job  
20 correctly, appropriately on site, on the rig?

21 This is where, in part, the Subpart O  
22 addresses. And that had been a responsibility of  
23 the government to actually go on site and evaluate  
24 personnel on the rigs. That has happened to an  
25 extent, but I think minimally has it -- has

1     happened.

2             And I think as a result of that -- and,  
3     two, I want to keep -- everyone to keep in mind that  
4     our desire is very much to keep our workers safe.  
5     We don't want accidents. We don't want the  
6     failures. We don't want the environmental damage.  
7     And so there is strong motivation among our members  
8     to do appropriately.

9             And so there is very much for us this  
10    looking at the idea of competence. The discussions  
11    are already underway through our Well Control  
12    Committee of how to take that next step to assure  
13    that the individuals on the rig are actually  
14    competent.

15            So there are -- there are multiple  
16    resources, just as one of our speakers referenced,  
17    some of the resources that his company provides.  
18    There are multiple resources. And so we are  
19    currently discussing how to take that next step.

20            I think it's -- some of our accredited  
21    providers are already taking the next step in  
22    developing their own programs. But as -- as an  
23    organization, we are looking at how can we develop  
24    something that will have some consistent application  
25    for all our members. So we are looking at that now.

1 BILL HAUSER: Thank you.

2 Do you know how many -- or what percentage  
3 of operators in the Gulf of Mexico use WellCAP as  
4 their well control training program?

5 BRENDA KELLY: I believe all.

6 BILL HAUSER: Okay.

7 BRENDA KELLY: I believe it's all.

8 DIRECTOR BROMWICH: Dan, I have a question  
9 for you. I found your presentation, your comments  
10 on building a safety culture to be very interesting.

11 One question I have is whether and in what  
12 ways you use personnel evaluation on safety metrics.  
13 That is, to what extent do you use safety as a  
14 specific basis for evaluating personnel and  
15 determining salary, promotions, so forth?

16 I found that only if you included something  
17 in personnel evaluation do you have a higher measure  
18 of certainty that, in fact, it's going to be taken  
19 seriously.

20 So how that's -- how is that incorporated  
21 in the model that you described?

22 DAN GREMAUD: Well, that is an important  
23 part of it.

24 At Nabors every employee's evaluated every  
25 year by their supervisor. And one of the components

1 of that evaluation is their safety performance. And  
2 it's not a punitive system where they get dinged  
3 for, you know, if they've been injured or anything.  
4 But it looks at the components that we are  
5 interested in, like their participation in our  
6 various safety programs; you know, what their role  
7 is as a leader or influencer for the other people on  
8 the crew; what's their level of support for our  
9 safety program?

10 So they're measured on that -- or evaluated  
11 on that every year.

12 DIRECTOR BROMWICH: The other question I  
13 have for you is you talked about different kinds of  
14 resistance to a safety culture. And I think you  
15 classified them as passive resisters and active  
16 resisters. And you described steps that can be  
17 taken to try to bring those resisters of various  
18 kinds along.

19 But I assume there are some cases that they  
20 can't. And so in that case, what do you do? People  
21 who don't take safety seriously enough for you and  
22 your colleagues to feel comfortable with them.

23 DAN GREMAUD: Yeah. Eventually what we  
24 find is that the people that are strong resisters to  
25 safety, eventually the safety program kind of

1 surpasses them, and they kind of get left behind.

2 And eventually they get weeded out of the  
3 company because after a certain amount of time of  
4 nonparticipation, our managers have to start  
5 disciplining them. And that will either cause one  
6 of two reactions, right? They'll either get on  
7 board or things will continue to deteriorate until  
8 they've decided to leave or we ask them to leave.

9 DIRECTOR BROMWICH: Okay. Anybody else  
10 have any questions for Dan before we move on to  
11 Earl?

12 BILL HAUSER: I've got one question. We  
13 are going to be issuing a final rule that will  
14 incorporate the SEMS program.

15 What more as a regulator can we do to work  
16 on safety culture?

17 DAN GREMAUD: As a regulator? I think your  
18 programs like SEMP and SEMS actually go a long way  
19 to building a safety culture.

20 As most of us up here have said today, I  
21 think the key is to have the leadership of the  
22 organizations continually work on building their  
23 safety cultures. Let's face it; every company has a  
24 safety culture. It's to what degree that it  
25 performs.



1                   And so to continually build on that safety  
2     culture. And as a regulator, I think that the way  
3     that you standardize the rules for all the operators  
4     is probably one of the biggest benefits to do that.

5                   BILL HAUSER: Thank you.

6                   DIRECTOR BROMWICH: Earl, thank you very  
7     much for your comments, your candid comments about  
8     what you see lacking in the regulatory structure  
9     that currently exists.

10                  One of the comments that I was particularly  
11     interested in is your noting that in your view, key  
12     safety metrics are missing.

13                  Can you elaborate on what you mean by that?  
14     What kinds of metrics are you referring to?

15                  EARL PIERMATTEI: It's the experience of  
16     the products you're using to know the history.

17                  In other words, if there's been a lot of  
18     accidents with some type of equipment, that's  
19     unknown to the engineer when he's reviewing the type  
20     of equipment to incorporate. Or the process of  
21     construction, you know, some kind of foundation  
22     drilling equipment, et cetera.

23                  So there's -- I mean, as you know, in most  
24     of the legal systems, a lot of this information is  
25     locked up by the court. I've never really

1 understood that. You know, your car, you know the  
2 safety records. It's public.

3 So I think a lot of the equipment and  
4 processes that engineers use regularly, they have no  
5 feedback. It never is considered. It's what is  
6 most efficient. What is the appropriate strength?  
7 All these other metrics of engineering don't have  
8 the safety input.

9 DIRECTOR BROMWICH: Because there's not a  
10 comprehensive tracking of what happens?

11 EARL PIERMATTEI: Yes. It's not obvious.

12 You know, in the case of blowout, there are  
13 engineers who have designed systems for the well  
14 above the blowout preventer -- there are two  
15 wells -- where they process the well stream fluid  
16 out of the riser. That's for a working BOP.

17 And so engineers are always innovating to  
18 actually eliminate the hazard. So that's the kind  
19 of thinking that's to be promoted. Eliminate the  
20 hazard. That's -- that's the essence of the design  
21 synthesis.

22 And there are conferences -- engineers have  
23 talked openly about these issues to the industry.  
24 But -- and same with the BOP designers. They have  
25 fantastic ideas on how to change to eliminate

1 hazard. And that's where they have to find a place  
2 to go, because they're not in a position to fund all  
3 of this innovation and change.

4 And that's where the idea of a safety group  
5 with a lot of -- how can I put it? -- boundless  
6 vision could eliminate the risk to the facility in  
7 total.

8 DIRECTOR BROMWICH: We need to combine the  
9 boundless vision with the boundless resources, and  
10 then we'll be cooking.

11 EARL PIERMATTEI: Well, that's -- you must  
12 realize, in the deep ocean there's a lot of progress  
13 being made internationally. The fact that we are  
14 not participating in the law of the sea doesn't mean  
15 it isn't going on.

16 And so this could include international  
17 participation. And you would find a lot of  
18 interest, I believe, from the deepwater countries.

19 DIRECTOR BROMWICH: Thanks very much.

20 Ellen and Bill, do you have any questions  
21 for Earl?

22 ELLEN ARONSON: No. Thank you very much.

23 BILL HAUSER: One quick question.

24 How do you see us taking this opportunity?  
25 How do we best move forward with your idea?

1 EARL PIERMATTEI: Don't be afraid to fail.  
2 Try many things. And if it's not working, stop it.  
3 And try and get the engineering community, the  
4 operators to participate.

5 I mean, this is the Australian standard for  
6 risk management, 28 pages in its entirety; applies  
7 to all of its industries. I have seen it  
8 implemented by Shell and Chevron in Australia. It's  
9 a remarkable process. They would do it here. I'm  
10 sure they are doing it. So -- but it requires the  
11 rest of industry to do it. They can't do it all.

12 And the engineers have to be trained and  
13 educated in the process. And so that's not easy  
14 today.

15 DIRECTOR BROMWICH: Thanks very much.

16 JJ, I have one question for you.

17 You talked about there being a limited  
18 debrief culture, that there is, if not an absence, a  
19 shortage of trying to collect best practices and  
20 lessons learned on a going-forward basis.

21 And I agree with that. I've seen that in  
22 organizations I've worked with. There's a failure  
23 to take advantage of experienced employees or people  
24 who go through various kinds of incidents to gather  
25 that intelligence so that people who are still doing

1       that kind of work can profit from it in the future.

2               In your experience, what institutional  
3       changes need to be made in order to enhance that  
4       kind of a debrief culture so that lessons learned  
5       and best practices are, in fact, collected, passed  
6       on, and absorbed?

7               JJ SOS: It takes a couple things.

8               Number 1, the leadership has to commit to  
9       that culture and give the time to hold these  
10      debriefs. And they don't take a lot of time, but  
11      once you start doing them, you know, when the  
12      contractor says, We're going to do them, it's in our  
13      safety management system, and the operator allows it  
14      to happen --

15              One anecdotal example is we were working  
16      with a rig in North Dakota, and it took them 20  
17      hours to trip out of the hole. They debriefed for  
18      20 minutes. The next day it took 12 hours. So they  
19      saved 8 hours of operating time by having a  
20      20-minute debrief.

21              And so No. 1 is giving them the opportunity  
22      and seeing the benefit. Once that starts taking  
23      hold, it becomes self-sustaining. It also works on  
24      the leadership piece and the communication piece  
25      because now I'm soliciting input from my

1 subordinates if I have this debrief, this  
2 after-action review, and they feel empowered and  
3 they learn more and we're sharing these best  
4 practices.

5 But you can do all the talking you want.  
6 Unless there's a relatively simple, automated  
7 process to share these things, the -- while there's  
8 a tremendous benefit to the people doing that  
9 debrief at that time, you start losing the  
10 transportability of those lessons learned.

11 And, you know, for example, a contractor  
12 we've worked with had all their JSAs, their job  
13 safety assessments, in Excel spreadsheets. And  
14 they're cumbersome and hard to find and hard to  
15 update.

16 When all that information got moved to a  
17 database, it now became very easy to update and  
18 share these lessons learned. And so, you know, I  
19 think we figured out it's saving them about 2500  
20 hours per rig in time just not messing with Excel.  
21 And these lessons learned are rapidly being shared  
22 and disseminated and safety improves and performance  
23 improves.

24 DIRECTOR BROMWICH: Great.

25 We're running a little late, but, Ellen or

1 Bill, do you have any final questions for JJ before  
2 we --

3 BILL HAUSER: One quick question.  
4 On RP 75, does it adequately cover lessons  
5 learned?

6 DIRECTOR BROMWICH: Can you explain what RP  
7 75, Bill, is for people who don't know?

8 BILL HAUSER: API RP 75 is the safety  
9 management system that the agency is going to  
10 incorporate into the regulations -- plans to  
11 incorporate.

12 JJ SOS: Conceptually, yes. The hard part  
13 is taking the concept and making it -- having it  
14 executed in the field.

15 As we say, you know, most of these safety  
16 management systems, they all have tremendously good  
17 intentions and tremendously good, you know,  
18 background, both behavioral science engineering and  
19 everything else. The concepts are there, but it's  
20 the execution in the field.

21 If the system isn't set up to support those  
22 behaviors, if the leadership doesn't support those  
23 behaviors, then it doesn't matter what the book says  
24 you're supposed to do. It's -- it's not going to  
25 happen.

1                   DIRECTOR BROMWICH: That is true  
2 everywhere. Absolutely.

3                   Thank you very much. We really appreciate  
4 the presentations you've given this morning. Thanks  
5 very much.

6                   We'll bring on our second panel right away  
7 without a break. Thank you.

8                   (Audience applause.)

9                   DIRECTOR BROMWICH: Good morning, again.  
10 Let's move ahead with our second panel. Let me  
11 introduce the panel members, and then I'll turn it  
12 over to them to make their presentations. And the  
13 format will be the same. We'll allow each of them  
14 to go forward with their presentations, and then  
15 Bill, Ellen, and I will ask questions of each of the  
16 presenters.

17                  Our first panelist immediately closest to  
18 me is Linda Krop, who is the chief counsel of the  
19 Environmental Defense Center.

20                  Next to Linda is Keith Wenal, who is the  
21 health and environmental safety manager for Venoco,  
22 Inc.

23                  Next to Keith is Rob Hurley, who is  
24 principal consultant with Hurley Environmental  
25 Safety Management Company.



1 And, finally, to Rob's left is Mark  
2 Steinhilber, who is senior process safety engineer  
3 and supervisor with the Mineral Resources Management  
4 Division of the California State Lands Commission.

5 Thank all four of you for being here, and  
6 we look forward to your presentations.

7 And let's start with Linda Krop.

8 LINDA KROP: Thank you very much and good  
9 morning.

10 I want to first thank you for allowing me  
11 the opportunity to address this forum today and  
12 provide a local perspective on this very important  
13 topic.

14 And we also will take this opportunity to  
15 invite you to come back to Santa Barbara in the  
16 future, and we can have a dialogue perhaps about  
17 some of the issues facing our region.

18 I am Linda Krop, Chief Counsel of the  
19 Environmental Defense Center. We are a public  
20 interest environmental law firm headquartered in  
21 Santa Barbara, and we represent and partner with  
22 dozens of community and environmental organizations  
23 concerned about the risks and impacts caused by  
24 offshore oil and gas development and who are  
25 dedicated to the promotion of clean energy

1 strategies and technologies.

2 We have a long history with offshore oil  
3 production. What many people do not realize is that  
4 Santa Barbara County was the site of the first  
5 offshore drilling in the country, which occurred  
6 offshore somewhere in the late 1890s. We currently  
7 have 20 platforms operating in the Channel,  
8 producing oil and gas from approximately 40 leases.

9 The Santa Barbara Channel is also home to  
10 the Channel Islands National Park, National Marine  
11 Sanctuary, and Santa Barbara Federal Ecological  
12 Preserve. This area is one of the most important  
13 bioregions on the planet and boasts the highest  
14 biodiversity in the Mainland United States.

15 Placing oil drilling in the midst of this  
16 incredible environment creates unacceptable risks  
17 and impacts.

18 In 1969, shortly after the first offshore  
19 oil platform was installed, a blowout occurred at  
20 Platform A. This blowout became known as the spill  
21 that was heard around the world and led to the  
22 adoption of a National Environmental Policy Act or  
23 NEPA in 1970.

24 The intent of NEPA was to analyze potential  
25 environmental consequences before they happened and

1 to help agencies identify the means to avoid  
2 unacceptable risks.

3           Unfortunately, despite the implementation  
4 of NEPA and a host of other environmental protection  
5 laws, accidents continue to happen. The 1969  
6 blowout occurred because drilling equipment failed,  
7 operators followed faulty judgment, and regulatory  
8 oversight was inadequate.

9           These same factors combined to cause the  
10 Deepwater Horizon blowout in April, 41 years later.

11           The main point of my testimony today is to  
12 point out that oil drilling will always pose risks  
13 to human safety, health, and the environment.

14           And there are three reasons for this fact:  
15 First, technology changes more rapidly than the  
16 regulatory agencies can respond. New technologies  
17 operating in new environments pose unknown risks.  
18 Regulations cannot keep pace with or anticipate new  
19 dangers and new risks.

20           Unfortunately, safety environmental  
21 regulations are often implemented after a major  
22 disaster or accident.

23           Second, the human factor is unavoidable.  
24 According to an analysis by the Minerals Management  
25 Service addressing accidents from 2001 to 2007,

1       there were 1,443 incidents involving 41 fatalities  
2       and 302 injuries. And this, of course, was before  
3       the Deepwater Horizon blowout.

4               Six factors contributed to these incidents,  
5       including: (1) a lack of communication between the  
6       operator and the contractor; (2) a lack of job  
7       hazard analysis or written procedures; (3) an  
8       on-site supervisor failed to enforce existing  
9       procedures or practices; (4) lack of written safe  
10      work procedural guidelines; (5) failure to maintain  
11      facilities and equipment according to recommended  
12      practices; and (6) workplace hazards were not  
13      identified or corrected.

14             Notably, only 25 of the 1,443 incidents  
15      were caused by the failure of a safety device.

16             What this report shows us is that it is  
17      virtually impossible to prevent a serious accident.  
18      Upgrades in equipment and technology are not enough.

19             We also witnessed this firsthand here in  
20      1997 when a leak developed in a state of the art  
21      pipeline delivering oil from Platform Irene to shore  
22      near Point Arguello.

23             The leak detection and automatic shutdown  
24      system worked perfectly. The pipeline shut down.  
25      However, a worker on the platform noticed the

1 pipeline had shut down and manually restarted it,  
2 resulting in a major oil spill that affected about  
3 40 miles of pristine coastline in California.

4 Third, equipment is not infallible. The  
5 1969 Platform A blowout was caused by an inadequate  
6 well casing. The Deepwater Horizon blowout may have  
7 been caused in part due to faulty equipment in the  
8 blowout preventer.

9 Embarking in new drilling areas such as  
10 deepwater drilling or, as in our area, utilizing  
11 older equipment is a time bomb waiting to happen.

12 In sum, our message today is that accidents  
13 will continue to occur regardless of the effects of  
14 BOEM and other agencies. We appreciate the fact  
15 that the Bureau responded to the 2007 incident  
16 report by recommending new safety measures, and we  
17 support those measures, and that the agency is  
18 proposing additional changes and reform following  
19 the Deepwater Horizon tragedy.

20 New risks in human factors, however, will  
21 continue to plague this industry. Deepwater  
22 drilling, of course, exasperates these risks and the  
23 consequences of such accidents.

24 My final point is that we also need to look  
25 at the environmental as well as human consequences

1 of oil spills themselves. Not only is it impossible  
2 to prevent an oil spill, but we still can't  
3 effectively clean one up. In fact, only about  
4 15 percent of an oil spill is typically recovered.

5 In recognition of this fact, the California  
6 Coastal Commission in 2005 objected to the renewal  
7 of 36 federal bases off of our coast, stating,  
8 quote, Current state of the art response measures  
9 cannot effectively protect California's shoreline  
10 and coastal resources from significant oil spill  
11 impacts, end quote.

12 But we need to look beyond just the  
13 environmental consequences of a spill and also look  
14 at human health and safety.

15 In the book "Sound Truth and Corporate  
16 Myth\$," Dr. Riki Ott documented the many human  
17 health effects caused by oil spill response and  
18 cleanup activities, including permanent respiratory  
19 and neurological damage and even eventual death.

20 We support Congresswoman Capps's effort to  
21 monitor the health effects that may be suffered now  
22 by the cleanup workers in the Gulf of Mexico.

23 It is tragic and deplorable that 11 workers  
24 lost their lives when the Deepwater Horizon blew up.  
25 As with the Valdez spill, however, we won't know the

1 true impacts of the blowout on human health and  
2 safety for years and decades to come.

3 So where do we go from here? First,  
4 prevention. We need an end to new oil leasing, and  
5 we need to phase out existing production. We urge  
6 the administration to support Senate Bill 3358, the  
7 West Coast Ocean Protection Act, sponsored by all  
8 six West Coast senators.

9 Second, we need to make existing  
10 development safer. We need more than cosmetic and  
11 organizational changes. We need real policy that  
12 reduces the risks of offshore oil drilling. Because  
13 of the inherent dangers and risks, we request more  
14 inspections, more third-party monitoring and  
15 reporting, and more regulatory oversight.

16 I would also like to take this opportunity  
17 to plug our request that the Bureau reopen the Santa  
18 Maria oil platform inspection office off of our  
19 coast.

20 Third, we need to transition to clean  
21 energy future. And I think one thing that's gotten  
22 lost in this debate following Deepwater Horizon is  
23 the fact that last year Minerals Management Service,  
24 now the Bureau, was focusing extensively on offshore  
25 renewable energy and clean energy strategies and

1 technologies. And so we do encourage, even in the  
2 midst of this very important effort, that the Bureau  
3 continue to prioritize its focus on renewable energy  
4 planning and analysis.

5 We need to switch our energy reliance from  
6 fossil fuels to energy efficiency and renewable  
7 energy.

8 This transition will protect human safety  
9 and the environment, reduce climate change, provide  
10 jobs and stimulate the economy, and improve our  
11 national security.

12 Thank you for your time and consideration.

13 DIRECTOR BROMWICH: Thank you very much.  
14 Appreciate it.

15 Keith.

16 KEITH WENAL: Good morning, and thank you  
17 for allowing Venoco to participate in this important  
18 discussion.

19 A number of years ago Venoco determined  
20 that we wanted to do something better than what was  
21 the standard requirements. We all wanted to make  
22 sure we performed the standard requirements to the  
23 best of our abilities and then do something more  
24 than that outside of the box and what those  
25 requirements typically required us to do.



1           So we developed what's called our incident  
2 prevention plan. The CEO determined that his  
3 directive was that HES performance would need to be  
4 on the top of our minds at all times. He wanted to  
5 make sure it was expressed to everyone that there is  
6 an expected responsibility and accountability for  
7 all employees, from the employees on the platform  
8 doing the fieldwork, all the way up through the  
9 management system.

10           He wanted to establish the vision, a  
11 policy, and a strategic plan to make sure that we  
12 executed those requirements internally and actually  
13 performed them in the field and developed a system  
14 and a culture that was preventative, as well as a  
15 high level of performance for the entire company.

16           He mandated that all employees, not just  
17 management, including management, were to take  
18 action every day on the job to maintain, establish,  
19 and promote these systems and practices. And that  
20 it was critical to your job and to the performance  
21 of Venoco that these HES measurements be performed.

22           Some of the measures that were instituted,  
23 some are standard regulatory requirements and some  
24 are not today.

25           Work-permitting practices, management of

1 change policies and procedures, contractor safety  
2 management programs, comprehensive incident  
3 recording and analysis, auditing inspections,  
4 mechanical integrity, and operator training were all  
5 the things that we identified were areas that we  
6 needed to improve in.

7 Again, some of these were required already  
8 to some extent, but to a large extent they were not.  
9 And so we took this on several years ago, to start  
10 a -- create a system and a culture within Venoco to  
11 improve overall, not just to the extent that was  
12 necessary by regulation.

13 Certainly, as mentioned earlier, the CEO  
14 directly influences HES performance throughout the  
15 system. He needs to make sure that message gets  
16 out. He needs to talk to the individuals in the  
17 field and throughout management, and he does that.  
18 And that's critical to our overall performance.

19 Communication throughout the management  
20 system and with the employees of how we're doing.  
21 We share our -- what we call our incidents and our  
22 observations with all fields, all divisions, with  
23 all employees, and all the way up through the CEO on  
24 a quarterly and a regular basis. We talk about it  
25 quite often. And this creates communication and

1 makes sure that everyone's accountable to what's  
2 occurring in the field.

3 HES performance is built into our staff  
4 evaluations. It's also built into our incentive  
5 programs. So the field employees understand this,  
6 the management understands it, and action is taken  
7 if performance isn't where the CEO expects it to be.

8 Safety observations is an interesting one,  
9 based on behavioral and facility observations. It's  
10 completely voluntary. All facilities within Venoco  
11 are required to participate in this program.

12 Participation is required through the CEO's  
13 direction, and the management -- field management  
14 needs to figure out how they're going to do that.

15 And so it requires communication. It  
16 requires participation by the employees. The  
17 employees produce the observations, they monitor  
18 them, management reviews them, and corrective  
19 actions are taken and tracked.

20 And those reports go to management as well,  
21 all the way up through to CEO. So he does look at  
22 them on a regular basis. And he will comment to  
23 individuals if he's not feeling the performance is  
24 there.

25 Management of change is also something

1 that's applied throughout our organization. It  
2 includes practices and procedures, all the way up  
3 through equipment changes. It includes significant  
4 employee interaction within the hazard analysis,  
5 within the pre-startup safety reviews, operator --  
6 operations procedures training and throughout the  
7 system.

8 And they're expected, again, to  
9 participate, and that's one area the employees  
10 actually enjoy participating in because they want to  
11 have involvement. They want to be involved in  
12 changes. They want to have a say in what's going on  
13 out there, and they do.

14 Best practices. I wanted to make a comment  
15 about the continued collaboration. Venoco has  
16 always felt that MMS and now BOEMRE is an  
17 organization that we felt proud to collaborate with.  
18 We've always felt there's been good involvement.  
19 We've always felt that there's been a good working  
20 relationship. I know that working relationship has  
21 taken a little bit of a slap in the face recently,  
22 but we feel the relationship is there and is a good  
23 one.

24 Some comments on SEMS going forward. We  
25 would like to see the actions taken by BOEMRE, which

1 are good ones, but would like to ensure that that  
2 becomes a performance-based system, not a  
3 prescriptive system.

4 There's a lot to be gained by allowing  
5 industry to participate and to allow industry to  
6 develop systems that work for them that meet the  
7 standards that are required by the agencies and not  
8 just be mandated to do things that don't work very  
9 well for a given facility or operator.

10 Also wanted to make mention of the current  
11 administration's focus facility review program. We  
12 think that's a very effective program. It's also  
13 very collaborative. It also covers many of the  
14 areas that the new SEMS program is intended to work  
15 with as well.

16 So both those programs we feel are good  
17 programs. We want to recommend that they continue  
18 with that effort and feel that they're good  
19 collaborative programs, but we'd like to, again,  
20 ensure that they're -- or try to ensure that they're  
21 performance-based and not prescriptive.

22 And that's it for us. Thank you.

23 DIRECTOR BROMWICH: Great. Thank you very  
24 much. Appreciate it.

25 Rob, Rob Hurley.

1           ROB HURLEY: I would like to thank the  
2 BOEM -- still having a hard time saying that instead  
3 of MMS -- for having me speak here today.

4           DIRECTOR BROMWICH: You'll get used to it.

5           ROB HURLEY: My background. I started in  
6 the mid '80s in the oil and gas operations offshore  
7 California on Platform A, the infamous Platform A  
8 where we had the '69 oil spill.

9           I was a roustabout out there, and I'm not  
10 ashamed to say I was the guy that used to empty the  
11 trash for the foreman and clean the galley and do  
12 all the things that a roustabout did.

13           Eventually I worked my way up to be  
14 compliance supervisor for the Torch and Nuevo when  
15 they were operating out here. They bought all the  
16 upstream production from Unocal when they left the  
17 state. I was in charge of safety for 15 of the  
18 offshore platforms -- that's a little over half of  
19 the current platforms off the coast of California --  
20 and many more onshore facilities throughout the  
21 state.

22           And after going through, let's see, three  
23 reorgs in about six years, riding through the \$10 a  
24 barrel oil prices, having my family and I moved  
25 several times, I decided to start my own consulting

1 business. I'm an independent EHS consultant. I  
2 primarily work in the oil and gas industry. I focus  
3 on policies and procedures. I do OSHA training, a  
4 lot of permitting, and periodic expert witness  
5 testimony.

6 I work with a lot of different agencies,  
7 always have. MMS, now BOEM; Coast Guard; DOT;  
8 California State Lands; OSHA, both on the federal  
9 side and California side. I work with multiple  
10 counties, air districts, and fire departments.

11 Also, a third-party auditor on the OCS. I  
12 have facilitated roughly 40 API, SEMP compliance  
13 audits on the Pacific OCS and I've done a few in the  
14 Gulf of Mexico region.

15 I believe that good morale equates to  
16 building relationships; not just with your  
17 employees, but agencies as well. And that equates  
18 to a safe operation.

19 I've always believed morale -- if we can  
20 keep our guys happy and they know we really truly  
21 care about them and we'll take care of them and  
22 stand behind them if they make a bad decision,  
23 90 percent of all our regulatory issues will fall  
24 right into play.

25 What I would like to talk about briefly is

1 just what the industry was like when I started and  
2 actually prior to when I started in the oil fields  
3 before the '69 -- or, excuse me -- shortly after the  
4 '69 oil spill blowout.

5 I would also like to talk about where I  
6 think we are now and a little bit about where I  
7 think we'll be heading in the future.

8 Prior to the 1969 blowout on Platform A,  
9 spill cleanup technology was nonexistent. I hear  
10 stories. I wasn't in the oil fields at that time.  
11 It was 41 years ago. But I've heard stories of  
12 cleaning up oil with hay, hay bales and Joy soap.  
13 It's just not a technique that would even be  
14 considered today.

15 We had poor and nonexistent employee  
16 training.

17 We had no drug and alcohol testing. Drug  
18 and alcohol testing is something that occurred about  
19 the middle of my career in the 20-some-odd years  
20 I've been in the oil fields. It's one of the single  
21 best things we did in our industry to help improve  
22 environmental and safety compliance.

23 We had little or no EHS policies or  
24 procedures in place.

25 And environmental and safety compliance was



1 not a priority. In fact, it wasn't even a  
2 profession.

3 The Platform A incident was the catalyst  
4 that changed our safety culture offshore.

5 So where are we now? Let's be honest. We  
6 have a situation where most of the majors have moved  
7 out. We have one major left on the coast of  
8 California. When I started in the oil patch, we  
9 had -- every facility was operated by a major oil  
10 company. We had Chevron, Texaco, Union Oil, Shell,  
11 just to name a few. They're all gone.

12 We have limited pockets, and capital is  
13 much harder to come by. We also have aging  
14 facilities and we have an aging workforce. That's  
15 the truth.

16 So despite these barriers to safety and a  
17 safety culture, we still make EHS compliance a  
18 priority. Safety is No. 1, environment is No. 2,  
19 and production is No. 3. I believe that every  
20 offshore operator off the coast of California would  
21 agree with that statement.

22 Today most oil and gas operators have an  
23 entire staff of EHS professionals. A guy like me  
24 would not be in business in the '60s, or even the  
25 '70s.

1           It's not uncommon for an oil and gas  
2 company to have specialists in not just environment,  
3 safety -- they would have one for air district  
4 compliance. They may have one for hazardous  
5 materials disposal. They may have quality control  
6 people.

7           It's very common to have a complete staff  
8 of environmental safety people in an oil and gas  
9 company today. Even the smaller independents have a  
10 staff similar to that.

11           Agency inspectors visit the platforms here  
12 weekly. I've done a little bit of work on the Gulf  
13 Coast, and from what I've been told, some of the  
14 operators don't see MMS but once a year, and that's  
15 for an annual. It's just not the case here on the  
16 coast of California.

17           Most operators today, they participate in  
18 beyond compliance programs, such as BBS, behavioral  
19 safety -- behavioral safety, SEMP, and ISO quality  
20 control procedures.

21           And overall, our industry, EHS statistics  
22 have shown a steady level of improvement. And this  
23 continues to this date in the Pacific OCS.

24           Okay. Where are we heading post -- after  
25 the -- post-BP Horizon incident?

1 Well, first and foremost, there's a renewed  
2 focus on EHS compliance; not just by industry, but  
3 by federal, state, and local agencies.

4 As operators, we will continue to improve  
5 safety compliance, whether or not the BP incident  
6 had occurred.

7 There will be more focus on employee-driven  
8 plans, such as BBS, and human factors will be  
9 considered more often.

10 My fear with this renewed focus from many  
11 of the agencies is that we could create an  
12 adversarial relationship between the BOEM or some of  
13 the other agencies. That certainly hasn't been the  
14 case in the past. We've had a very cooperative  
15 relationship, which, again, builds trust between our  
16 people, management, and agencies. And I think  
17 that's desperately needed.

18 As I said before, that's -- about  
19 90 percent of our regulatory compliance is going to  
20 fall right into play if we all trust each other, are  
21 truthful with each other, and we work towards the  
22 same common goal of having a safe operation.

23 Closing comments. Again, this is just from  
24 a perspective of an environmental health and safety  
25 consultant that works on the OCS. If I were the

1 BOEM, I would focus on the issues at hand.

2 Specifically, I would zoom in on the BOP safety,  
3 deepwater, and exploratory drilling.

4 I would also continue the cooperative  
5 efforts on programs like the focused facility  
6 reviews. I think Keith had mentioned he also would  
7 support increased emphasis on these type of  
8 programs.

9 When I was with Torch and Nuevo, I think  
10 they called them the focused facility inspections.  
11 Very good program. The intent was not to come out  
12 and write violations for the company. The intent  
13 was to have a safe operation.

14 Our guys would have weeks of notice before  
15 we did these inspections. Those guys worked hard to  
16 make sure they looked good in the inspections, and  
17 our facilities looked better than they ever did the  
18 day we'd show up for the inspections. So I would  
19 like to offer my support for that program as well.

20 I would also like to see a final rule on  
21 SEMS, the Safety and Environmental Management System  
22 proposed regulation.

23 To be honest, I'm a little disappointed in  
24 the rule in that it didn't follow API as closely as  
25 we would have liked it to. We've been voluntarily

1 implementing SEMP, the API RP 75 recommendation, for  
2 more than ten years now. And it's just something  
3 we're comfortable with.

4 The new rule is a little bit different. It  
5 may take a little bit getting used to. But either  
6 way we go, I do support a safety and environmental  
7 management regulation, and I think industry would  
8 say the same.

9 And, finally, I think we need to focus more  
10 on enforcing existing regulations rather than  
11 creating more bureaucracy.

12 Thank you.

13 DIRECTOR BROMWICH: Thank you very much.

14 Our final presenter on this panel is Mark  
15 Steinhilber.

16 Mark.

17 MARK STEINHILBER: Yes. I'm with the  
18 California State Lands Commission, Mineral Resource  
19 Management Division. And we regulate the oil  
20 production inside 3 miles of the coast of  
21 California. To do that, we have 18 producing oil  
22 and gas leases. And to produce from them, we have  
23 four offshore platforms within that 3-mile limit.  
24 And also oil and gas is produced from two manmade  
25 islands as part of the state leases.

1 Over the past ten years, 168 million  
2 barrels of oil have been produced within state  
3 waters. And this has afforded the state 2.4 billion  
4 in revenue.

5 With regard to offshore oil spills that  
6 have occurred in this period of time from state oil  
7 and gas drilling and production, they are generally  
8 measured in just drops or ounces. There is  
9 typically less than 12 per year. And the average  
10 volume is actually less than a barrel.

11 So that means that they typically are all  
12 relatively small. And many of those do not actually  
13 occur from drilling, but they may occur from other  
14 activities on the platform.

15 Now, the regulations that we have that  
16 pertain to the oil platforms offshore can be looked  
17 at in these four major categories. We do have  
18 regulations that pertain to the actual drilling.

19 And in order to review or monitor  
20 compliance with those regulations, we have the  
21 drilling program being reviewed by engineers back at  
22 our field office. They look at the casing design  
23 and also verify that it's being tested. They are --  
24 we have regulations on the blowout prevention  
25 equipment. And that's comparable to what our sister

1 agency, the DOGGR has and also enforces.

2 We have requirements or regulations for  
3 cementing as well as the mud program, and also  
4 regulations pertaining to critical operations.

5 Much of the time that the oil platform is  
6 out there producing oil, there's no drilling going  
7 on, yet the platform poses a risk of an oil spill, a  
8 different risk than the risk you have during  
9 drilling, that is, during production.

10 So we have safety requirements related to  
11 all of the production systems. There's a constant  
12 flow of oil and gas across the platform and into the  
13 pipeline coming ashore.

14 In order to afford or maintain safe  
15 operations, we have monthly platform testing, which  
16 is monitored by our inspectors. And the inspectors  
17 are also out there conducting surveillance on all  
18 the platforms and islands on at least a weekly  
19 basis. They're out there frequently. It's much  
20 more than just once a month.

21 They're also involved with pipeline  
22 inspections. The pipelines are inspected in a  
23 number of different ways, tested. They're looked at  
24 internally.

25 And we also conduct something we call our

1 safety and spill prevention audit. It can be  
2 compared somewhat to the focused facility  
3 inspection, although we do it a little differently  
4 and it takes a bit longer.

5 State of California has requirements for  
6 oil spill contingency plans for all of the  
7 platforms. And we review those and make sure that  
8 they are kept up-to-date and that they have the  
9 appropriate contracts in place for spill response  
10 contractors.

11 And we also have extensive regulations on  
12 requiring operations manuals for our platforms, and  
13 that is where we get into some of the safe  
14 management systems and also the human factors-type  
15 elements.

16 Now, looking a little more closely at the  
17 drilling regulations we have. Our oil and gas  
18 drilling regulations are in Article 3.2 of our  
19 regulations. We talked about there being well  
20 casing requirements. There's cementing  
21 requirements, requirements for pressure testing the  
22 blowout prevention equipment for both surface and  
23 subsea. However, we have mostly or virtually all  
24 surface-type equipment being used because we have  
25 platforms.



1           We have requirements for the supervision  
2 and training of personnel, including well control  
3 drills and requirements for mud and well monitoring.

4           The drilling regulations are maintained --  
5 or compliance is performed using our staff  
6 engineers. They review the drilling programs,  
7 including the casing and cementing. They do attend  
8 the platforms and inspect drilling.

9           And we have a sister agency, the DOGGR,  
10 which also reviews drilling operations, but they  
11 also do the land side. So they do it on a larger  
12 basis. They are in attendance out on the platforms.

13           The latest version of the DOGGR's well  
14 control manual matches up with the state land  
15 regulations, and these all are comparable or similar  
16 to API RP 53. They're based on that standard.

17           Now, when the blowout prevention is  
18 required during production. Anytime tubing is  
19 pulled or when the wellhead is removed, we require  
20 blowout prevention. Prior to removing or installing  
21 BOPs, the annulus must be sealed by the tubing  
22 packer and a tubing plug is installed.

23           Blowout prevention equipment is needed if  
24 redrilling or reperforation is required and also for  
25 final abandonment.

1                   And a lubricator, which is a bag-type  
2     preventer, is installed or used when we do wireline  
3     work.

4                   A little bit of history. And you've heard  
5     about the Platform A blowout, but in the 1960s our  
6     state platforms were installed. So they're getting  
7     pretty old, and we have -- we're concerned with  
8     that. We're trying to watch them closely because of  
9     the structure and so forth.

10                  In 1969, the blowout occurred on  
11     Platform A, which is in the federal waters, and that  
12     led to new regulations.

13                  Our inspection program came about. It was  
14     upgraded at that time. And there was a requirement  
15     for contingency plans.

16                  1980, the reg- -- the state regulations  
17     were upgraded, and we started to look for the  
18     API RP 14C style safety system, safety controls on  
19     the platforms. It also came with revised drilling  
20     regulations and the annual requirement for pipeline  
21     inspection.

22                  In 1986 we began to use a Safety Audit  
23     Program to go and look at the design of the  
24     platforms as well as the safety system. And by this  
25     time, API Recommended Practice 14C had come into

1 place as a design standard, and we were using that  
2 at that time, and still do.

3 In 1990 we had Lempert-Keene-Seastrand Act,  
4 which occurred as a result after the Exxon Valdez  
5 and also the American Trader spill off Huntington  
6 Beach. This added requirements for marine  
7 facilities to be inspected and also added a best  
8 achievable protection requirement.

9 We realigned the spill drill and the  
10 contingency plan responsibilities. The Department  
11 of Fish and Game, Office of Spill Prevention and  
12 Response is responsible for much of the response  
13 capabilities and coordination within the state.

14 In 1999 we further augmented our Safety  
15 Audit Program when -- which we gained some funding  
16 and brought on safety auditors, and that program  
17 I'll go into in a little more detail.

18 Our production regulations set up or  
19 establish our ability to do monthly testing,  
20 witnessing on the platforms, performed by the  
21 operator themselves.

22 This testing takes about two to three days.  
23 It goes through the production systems, including  
24 the wellhead safety valves and all of the pressure  
25 trips and level trips and so forth. It includes

1 some alarms and the main shutdowns on the platform.  
2 It also covers firefighting, lifesaving, some  
3 preventative maintenance systems like cathodic  
4 protection.

5 There's an average of over 300 devices that  
6 are physically tested every month on the state  
7 platforms. The purpose of this is to make sure that  
8 they perform reliably when called on.

9 The deficiencies are corrected immediately  
10 or the equipment or the well is placed out of  
11 service.

12 While the inspectors are there as part of  
13 the monthly test, they also inventory all the  
14 on-site spill response equipment. And they also  
15 attend the platforms at other times during the month  
16 and conduct daily inspections. They follow pipeline  
17 routes and check for pollution. And they also  
18 perform royalty verification as part of their  
19 duties.

20 So the safety and spill prevention audit  
21 that I mentioned is where the State Lands Commission  
22 has really started to move in the direction of the  
23 safety management systems and also started to look  
24 for more of the human factors element in how we can  
25 help prevent oil spills in those areas.

1           In order to do that, we do a comprehensive  
2       evaluation and check for compliance with the  
3       federal, state, and local design codes, as well as  
4       the industry practices, including the API standards.

5           We look at the design of the platform. We  
6       verify that it remains fit for purpose and that it's  
7       being properly maintained. It's a progressive-type  
8       inspection. So if we start to find problems in  
9       certain areas, we go ahead and dig deeper. We take  
10      almost as much time as we think we need to to get  
11      through the entire facility.

12          And every one of the auditors that is out  
13      there -- when we're done, we know that that platform  
14      is safe. Our auditors are all ex-company employees,  
15      so basically we have a set of ringers working for  
16      me.

17          All of the deficiencies are corrected. We  
18      give the company a list of the items that we find.

19          DIRECTOR BROMWICH: Mark, I think you have  
20      a number of additional slides. Can you try to wrap  
21      it up in about five more minutes or so?

22          MARK STEINHILBER: Yeah.

23          DIRECTOR BROMWICH: Thanks very much.

24          MARK STEINHILBER: We cover a bunch of  
25      different areas with our safety audit. We are

1     trying to address human factors as well as safe  
2     management practices like the other speakers have  
3     talked about.

4             And in this safety assessment that we also  
5     conduct, we give the company a confidential report.  
6     This is basically a side audit of their SEMS- or  
7     SEMP-type management. So we do that. And that's an  
8     interview-based assessment that's done in  
9     conjunction with our safety audit.

10            To do this, the safety audit, as well as  
11     our inspection program, looks to make sure that all  
12     of the improved engineering that's occurred over the  
13     years has lowered the incident rate of undesirable  
14     incidents.

15            To go beyond that, we are looking for  
16     improved safety management, our SAMS process looks  
17     for that. And that hopefully has helped lower the  
18     number of incidents.

19            And then, finally, we're trying to get  
20     after the human error, which is the third piece of  
21     the curve there. We're trying to drive the number  
22     of incidents that occur down to the lowest possible.

23            To do that, we need people, we need the  
24     facilities to be of the right design and properly  
25     maintained, and we need the company management to

1 have the right programs and operating procedures in  
2 place, among other things.

3 Looking at it another way, over on the  
4 left-hand side of the curve, when you have a company  
5 that in the early century -- early part of the  
6 century where there was no or minimal regulations  
7 and they just did things by the seat of their pants,  
8 you had reckless or reactive-type operations.

9 Through the '60s and into the '80s and so  
10 forth, we've had rule book-based compliance or  
11 regulations.

12 And from that point, we needed to move  
13 further into getting the safe management practices  
14 from the company, as well as looking at human  
15 factors and making sure people were making the right  
16 decisions.

17 So in order to do that, we hope that our  
18 programs, including our SAMS-type tool, is effective  
19 in looking at the operations of our companies.

20 And our safety audits started ten years  
21 ago. And in that time we've done two full cycles of  
22 auditing within the companies. And on the second  
23 round of audits, we ended up with about half of the  
24 items identified.

25 So we can see a clear improvement in their

1 maintenance, in their management of their  
2 operations, and in many of the things that helped  
3 their personnel perform their job safely.

4 And so the next round that we go through,  
5 we're sure that we're going to see even better  
6 compliance in our SAMS-type tool. We're also seeing  
7 that the companies have much improved management  
8 systems. And, in fact, their key performance  
9 indicators, like their reportable accident injury  
10 rate, have gone down with implementation of these  
11 improved programs.

12 And I think with that, I'll just wrap it  
13 up. We have some comparisons with deepwater, and  
14 you can --

15 DIRECTOR BROMWICH: Yeah, and if you can  
16 provide that, we'll post that on-line, as can you.  
17 So I think that would be helpful.

18 MARK STEINHILBER: Yeah.

19 There's one final slide with links --

20 DIRECTOR BROMWICH: Sure.

21 MARK STEINHILBER: -- that shows where  
22 this -- there's a report that's tied with this, this  
23 presentation, or much of it was given to the State  
24 Lands Commission this past Friday at a commission  
25 meeting. You can get to that all on our Web site.



1 And so there's links available.

2 DIRECTOR BROMWICH: Great.

3 MARK STEINHILBER: Thank you.

4 DIRECTOR BROMWICH: Thank you.

5 And thank all of our panelists for their  
6 presentations.

7 I guess I have as many comments as  
8 questions. So let me start.

9 Linda, thank you for your very thoughtful  
10 analysis and set of comments on really the history  
11 of drilling and the factors that have gone into  
12 prior accidents, as well as what you see as sort of  
13 the necessary steps that are needed.

14 Our focus right now, as I'm sure you can  
15 understand, is to make the existing development as  
16 safe as possible. There are in the works proposals  
17 and apparently dollars for us to hire a significant  
18 number of additional inspectors, which will be  
19 enormously helpful. We have not been as  
20 dramatically understaffed here as we have in the  
21 Gulf. And so I hope we, for the first time, really,  
22 will have the resources that we need to do the kind  
23 of adequate inspections that need to be done.

24 And with respect to offshore, that is a  
25 high priority, as you know, of this administration.

1 It's a high priority of Secretary Salazar. But  
2 you're quite right; it seems to have been pushed off  
3 stage for the time being by the focus on Deepwater  
4 Horizon.

5 But we will be returning to it. And, in  
6 fact, there are resources continuing to be devoted  
7 to it, even as we speak. But thank you for focusing  
8 on those issues.

9 Ellen, Bill, do you have any questions or  
10 comments for Linda?

11 BILL HAUSER: No.

12 DIRECTOR BROMWICH: If not, let me move on.

13 Keith, you talked about, again, safety and  
14 environmental protection. And you talked  
15 specifically about the SEMP or SEMS program and the  
16 incorporation of API Standard 75, and I think some  
17 of our other panelists did that as well.

18 Just one thing I wanted to bring to the  
19 panel's and everybody attending the forum's  
20 attention, these API standards have in the past been  
21 available for inspection, but they have not been as  
22 broadly available to the public as I think is  
23 appropriate for a public agency who incorporates  
24 industry standards and regulations.

25 And so I don't know how many of you noticed

1       that yesterday, after a series of discussions that  
2       I've had with Jack Gerard of API, for the first time  
3       those standards are now being made publicly  
4       available. So that not only will you, when you go  
5       look at our regulations, see the text of our  
6       regulations and that we are incorporating certain  
7       industry standards by reference, you're actually  
8       going to be able to see the standards.

9               I did not realize that there was that kind  
10       of proprietary protection over those standards up  
11       until now. I understand the reasons for it. But I  
12       also understand even more deeply the reasons why the  
13       public needs to have access to them.

14              So I believe as of today, that access will  
15       be guaranteed in a way that it has not been before.  
16       So there has been a lot of commentary on this panel  
17       and others about those API standards. And I know a  
18       lot of work goes into those standards. And I just  
19       wanted to let people know that those are now going  
20       to be more broadly available to the public than they  
21       have been in the past.

22              I didn't have any other questions for  
23       Keith.

24              Ellen, Bill, I don't know if you do.

25              ELLEN ARONSON: I have a question that's

1 really for both Keith and Rob and that has to do  
2 with the focus facility reviews that we do in our  
3 office and both of you spoke to that as a very  
4 useful tool and about performance-based and  
5 prescriptive regulations to ensure safety.

6 Because I think that these are sort of  
7 related issues? And there is -- and, sorry --  
8 Linda, you yourself were talking about the  
9 difficulty in regulations taking -- you keeping up  
10 with the rate of change in the industry and  
11 technology.

12 And I'm wondering whether or not you think  
13 that increased emphasis on the kind of focus  
14 facility reviews is the more useful tool as opposed  
15 to the -- I mean, our inspectors are out in the  
16 field every single day -- as opposed to that, or how  
17 we might change those inspections, those daily  
18 inspections, especially with respect to workplace  
19 safety issues.

20 So I don't know if you have any thoughts  
21 about that.

22 KEITH WENAL: I'll start.

23 Regarding the current administration's  
24 inspection efforts on a daily basis, those are  
25 valuable. And I don't know if they're doing them in

1 the Gulf or not, but from the standpoint of the  
2 folks here in the Channel, that one-on-one  
3 discussion with the inspectors on a routine basis is  
4 very helpful. It allows the inspector to have some  
5 confidence that the people he's talking to know what  
6 they're talking about because they're -- or they're  
7 both learning to some extent.

8 The inspectors are obviously very up to  
9 speed on their regulations and so are the operations  
10 personnel. And so they can have a useful discussion  
11 and actually improve things rather than just writing  
12 a violation and then walking away with no  
13 explanation.

14 It allows the operations personnel, who  
15 believe they understand the regulation, to explain  
16 kind of where they are and why they did a certain  
17 thing or how they're doing it. And I think that's  
18 valuable for the staff, the MMS staff and now the  
19 BOEMRE staff, to understand that and have that  
20 conversation.

21 And I think the same is true for the  
22 continued focus facility reviews as well. It's the  
23 same sort of environment. It's meant to be a  
24 collaborative effort. It's meant to be an  
25 opportunity for the entire operating system of the

1 platform to be evaluated by the BOEMRE staff.

2 It's also an opportunity for the operations  
3 staff for -- again, to provide input and explanation  
4 for how they do things and are they doing them  
5 correctly or not. And if things are identified as  
6 potential deficiencies, they can help work through  
7 that in an open environment as opposed to a  
8 prescriptive, you know, fine-writing or  
9 violations-writing environment, which would be very  
10 different.

11 ROB HURLEY: I think Keith took most of my  
12 thunder, but I would say that, again, we support the  
13 FFR program greatly.

14 I don't think that you can do less of the  
15 normal inspections. I do encourage those as well  
16 and they're important. They're a different type of  
17 inspection. The FFRs and the FFIs, which were done  
18 previously, are more SEMS-based, SEMP-based  
19 inspection programs. They're much more thorough.  
20 They're top to the bottom. They're going through  
21 procedure manuals and a lot of other items on the  
22 platform. So I think they would compliment each  
23 other.

24 I think if the MMS or -- excuse me -- the  
25 BOEM personnel was unlimited, I would add a lot more

1 staff to the FFR program. But I understand that you  
2 have limited personnel as well.

3 ELLEN ARONSON: Thank you.

4 BILL HAUSER: One question for Keith. You  
5 mentioned the safety observation program. How has  
6 that evolved over the time that you've implemented  
7 that?

8 KEITH WENAL: Well, those types of  
9 behavioral-based programs have been out for a long  
10 time. DuPont STOP is big one. It's out there.  
11 There's a few other, if you will, off-the-shelf  
12 products like that.

13 We talked internally a lot about that. It  
14 was determined that we didn't want to just buy  
15 something off the shelf because it would have the --  
16 it would have to be something we'd have to  
17 continually -- to support and have vendor support,  
18 and it created a lot of internal facilities which we  
19 didn't necessarily have.

20 So we decided to try and develop something  
21 internally that was based on the same concepts, but  
22 allow the employees to build it. And so with their  
23 involvement and management's involvement, we've  
24 created something that's very similar to many of the  
25 behavioral-based systems. It's completely voluntary

1 based. The employees are involved with it from top  
2 to bottom.

3 Essentially it's a system that looks at  
4 adverse behaviors, unsafe conditions, near-hit  
5 events. It allows recognition by the personnel to  
6 recognize others within their system or their team  
7 or contractors that have performed well. We do  
8 include contractors in the system. And it performs  
9 well.

10 We probably get somewhere in the area of a  
11 thousand observation reports a year. And these are  
12 all events that are issues that we work with  
13 management and with the operators to improve or  
14 change, whichever the result is.

15 BILL HAUSER: Thank you.

16 DIRECTOR BROMWICH: Rob, I just wanted to  
17 comment on some observations you made. I think you  
18 worried that there might be a new adversarial  
19 relationship between my agency and other agencies on  
20 the one hand and the industry on the other.

21 I would like to distinguish between having  
22 a more aggressive enforcement capacity and an  
23 adversarial relationship. I don't think one needs  
24 to lead to the other. I think it's actually up to  
25 industry in terms of how it reacts to more



1 aggressive enforcement activities.

2 I fully accept that most of the  
3 participants in the industry are law abiding, and  
4 those participants are worth fully cooperating and  
5 collaborating with.

6 On the other hand, as I think you know  
7 better than I, there are certain operators that,  
8 while we maybe should be reluctant to call them  
9 outlaws, are not up to the standards of others and  
10 seem to treat noncompliant facilities just as a cost  
11 of doing business.

12 With respect to those operators, we'll be  
13 extremely aggressive and we'll look to develop more  
14 regulatory tools to impose larger fines than we have  
15 in the past. And if that leads to more adversarial  
16 relationships with those operators, that's fine.

17 I don't think it needs to lead to an  
18 adversarial set of relationships with the other  
19 operators who do, in fact, have the right kind of  
20 cultures, the right kind of safety cultures, the  
21 right kind of enforcement cultures.

22 So I think that's an important distinction  
23 to make, and I just wanted to make that point.

24 Ellen, Bill, do you have any further  
25 questions for Rob?

1 BILL HAUSER: No.

2 DIRECTOR BROMWICH: One question for Mark.  
3 You said that all of your inspectors come out of  
4 industry. We have been criticized for that because  
5 it leads allegedly to coziness between the industry  
6 and the regulators. And one of the things we're  
7 doing to deal with that is to develop recusal and  
8 conflict of interest rules that should be out  
9 shortly.

10 I have two questions for you:

11 Number 1, do you have such rules, or how do  
12 you guard against the bias towards the operator of  
13 former employees of that operator who are now your  
14 regulators?

15 And, No. 2, have you thought about or have  
16 you, in fact, developed alternative recruitment  
17 mechanisms so that you're not a hundred percent  
18 relying on inspectors coming from industry?

19 MARK STEINHILBER: We have informal rules.  
20 I try not to send a person from a particular company  
21 to them. And then any of his decisions or the  
22 issues that are brought up do get multiple levels of  
23 review above him before they're effective.

24 We have not looked for other avenues to  
25 find an inspection staff. We have found it

1     difficult to hire. And on the other hand, we have  
2     found that the people that we have hired that have  
3     been in the industry are among the best qualified,  
4     most experienced people to put on the job.

5             What you have to do is clearly set forward  
6     the job requirements and the standards to which  
7     they're performing that -- those duties.

8             DIRECTOR BROMWICH: Do you have a period of  
9     time within which you won't allow a former employee  
10    of an operator to inspect that operator's  
11    facilities?

12            MARK STEINHILBER: Not a formal one, but we  
13    have people that -- they work as a team. We have  
14    them typically not working alone. And they get  
15    quite a bit of supervision, especially when it comes  
16    time to write up any of the items that they've  
17    identified. And we pay a lot of attention to what  
18    things are considered as a recommendation as  
19    compared to what is a regulatory or compliance-type  
20    item.

21            We do not have a -- we don't issue pinks.  
22    We don't have that type of regulatory system. But  
23    we do have other avenues because we are the  
24    leaseholder. So we use that. And there's other  
25    avenues with regard to our regulations to gain

1 compliance.

2 We also find that we do not have an  
3 adversarial relationship with our companies,  
4 including, you know, companies represented by our  
5 other speakers.

6 But we do try and drive them in the  
7 direction that we want. And they really come up to  
8 the challenge. I mean, these companies have gone a  
9 long way in the last ten years. We've really seen  
10 changes. And they really have adopted these safe  
11 management practices. The behavioral-based type  
12 systems, we've seen them have incredible performance  
13 effects within a couple of companies to note. So...

14 DIRECTOR BROMWICH: Thank you.

15 Ellen? Bill?

16 BILL HAUSER: One question for you.

17 How do you measure the performance of the  
18 operators out there?

19 MARK STEINHILBER: With regard to safety?

20 BILL HAUSER: With regard to safety, yes.

21 MARK STEINHILBER: One of the key  
22 performance indicators can be their reportable  
23 injury rate that they report to OSHA. Now, that's  
24 not exact and that's not the all-encompassing safety  
25 measure, but we can look at that along with their

1 performance at their monthly inspections, whether  
2 they have -- how many deficiencies they gain  
3 normalized to the number of devices that they test.

4 We look at their performance, at their  
5 safety audits, and we have knowledge of how they  
6 performed under our safety assessment of their  
7 management systems.

8 We know if they scored really well. We  
9 know if they -- in previous SAMS how they did and  
10 then how they scored this time. And we typically  
11 see continuing improvement with all of them. And on  
12 some of them, they're reaching some pretty good --  
13 pretty high scores.

14 BILL HAUSER: Thank you.

15 DIRECTOR BROMWICH: Anything else?

16 Okay. I want to thank all four of our  
17 panelists for a very lively and informative session.  
18 I think that was terrific.

19 We'll take a 15-minute break now. So --  
20 before the third panel. So we'll resume at 20  
21 minutes to noon. Thanks very much.

22 (Audience applause.)

23 (Recess taken.)

24 DIRECTOR BROMWICH: Okay. Let's go ahead  
25 and get started.

1                   This is our third and final panel of the  
2 morning.

3                   And we're very fortunate to have a very  
4 distinguished group of public officials from the  
5 State of California and from the greater Santa  
6 Barbara area here with us.

7                   Let me introduce them. Starting closest to  
8 me is Abel Maldonado, the Lieutenant Governor of  
9 California.

10                  Sitting next to Lieutenant Governor  
11 Maldonado is Lois Capps, who is the congresswoman  
12 representing the 23rd District in the Santa Barbara  
13 area.

14                  Sitting to her left is Helene Schneider,  
15 the mayor of Santa Barbara.

16                  Next to her is Margaret Connell, the mayor  
17 pro tem for Goleta City.

18                  And, finally, to her left is Janet Wolf,  
19 who is the chair of the Santa Barbara Board of  
20 Supervisors.

21                  I want to thank all of you for being here  
22 today. And we very much look forward to your  
23 comments and remarks.

24                  Lieutenant Governor. Go ahead.

25                  LIEUTENANT GOVERNOR MALDONADO: Well, first

1 of all, thank you for this opportunity. I think  
2 we're here to say a few words about offshore oil and  
3 what we believe is going on on the coast of  
4 California.

5 For me, obviously, as Lieutenant Governor  
6 of this great state, I just left Governor  
7 Schwarzenegger and I told him where I was coming and  
8 he's been an advocate. I think the most important  
9 thing for us, obviously, is the coastline.

10 Before I was the Lieutenant Governor, I was  
11 a senator of the 15th senatorial district,  
12 encompassing one-third of the California coastline.

13 And I must say to the folks here in the  
14 audience that I really believe that as a state,  
15 California is prepared in case of a disaster. Not  
16 that we want one to try how prepared that we are,  
17 but I can say that we are prepared.

18 I've gone through the office of OSPR,  
19 obviously through our office, that deals with all of  
20 offshore platforms, and I must say that we have four  
21 that are in our state property and we have two  
22 mainland. And obviously there's a total of 27 off  
23 the coast of California.

24 Now, there's no secret. From the get-go  
25 with -- me personally have been very, very much on

1 record opposing offshore oil off the coast of  
2 California. Why? I'll share with you why.

3 Number 1, the economic stability and the  
4 employment of the workforce of this great state  
5 depends on a beautiful coastline, No. 1.

6 Number 2, I don't remember the oil spill of  
7 the '69 and '70 off the coast of Santa Barbara, but  
8 I can tell you that growing up, many folks have  
9 reminded me of what went on and how it hurt the  
10 economic stability of the state.

11 And last, but not least, if we don't  
12 protect the coastline, no one will. They stopped  
13 making it a long time ago. And it is an issue that  
14 was brought up to me by my grandfather early on in  
15 life.

16 Now, on the basis of what we're doing, just  
17 briefly, all I can say is not long ago I toured the  
18 Gulf Coast. And it was a 24-hour trip, but it was  
19 enough for me to learn a little bit about what went  
20 on.

21 And through all that process, one of the  
22 reasons I toured is because I am one of three  
23 members on the coast -- excuse me -- on the State  
24 Lands Commission, which regulates the leases off the  
25 coast of California, the tidelands and so forth.



1           Some of the things that we've come up with,  
2 I think we've followed a lead from MMS, and I'll  
3 talk a little bit about two proposals that I'm  
4 pushing forward in State Lands.

5           But through this process we made it very  
6 clear that I needed to go to the Gulf Coast to see  
7 what had happened to make sure it wouldn't happen  
8 off the coast of California.

9           And I learned that the processes are  
10 completely different from what we have off the Gulf  
11 Coast.

12           Number 1, the depth of the oil that is  
13 being extracted off the Louisiana coast is one  
14 that's probably anywhere from 15- to 18,000 feet off  
15 the top of the water.

16           Here in California, we're drilling -- or  
17 they've drilled in the past 2- to 300 feet. The  
18 depth of the water sometimes 3- to 4-, 500 feet. So  
19 it's shallow water, No. 1.

20           Followed by No. 2. The pressure of the oil  
21 that is coming off the Gulf Coast in those deep  
22 wells is amazingly, amazingly high. We don't have  
23 that.

24           However, we do have wells off the coast and  
25 we need to be protected and are we prepared?

1 I can report that tomorrow I will be having  
2 a meeting in Sacramento which will bring everybody  
3 that owns and operates a lease off the coast of  
4 California with one thing in mind. I want to see  
5 the plans that they have for cleanup in case there  
6 is a disaster.

7 Currently, today, we have the same cleanup  
8 plan that the federal government has, which is a  
9 seven-day plan for cleanup. I'm in the process of  
10 trying to extend it in California to a 30-day plan  
11 in case there is a spill off the coast of  
12 California.

13 Followed by if there would -- I mean,  
14 obviously I'm opposed to offshore drilling, but I  
15 don't control off where federal government can  
16 drill. But I can say this, is that I believe that  
17 if there's ever going to be drilling off the coast  
18 in federal waters, there needs to be a third party  
19 on that platform as those drills start to go in to  
20 make sure that there's no shortcuts, to make sure  
21 that the folks who are drilling are prepared for  
22 disaster, but more importantly, there is third-party  
23 verification, hopefully somebody from the federal  
24 government.

25 So those are the two things that we are

1 proposing in California and that we think it's  
2 something that we can look at.

3 I know there's a moratorium in federal  
4 waters. Obviously we don't have any proposals of  
5 drilling. There was one not long ago, but it was a  
6 proposal that was off of an existing platform into  
7 state waters. That proposal had local support.  
8 Since the oil spill in the gulf of Louisiana -- the  
9 Gulf of Mexico, that has changed. So I don't see  
10 that proposal moving forward.

11 That was a proposal that was going to come  
12 right to State Lands. I don't see it coming before  
13 us any time soon. And if it did, I would be voting  
14 no on the project. I think I've made that very  
15 clear.

16 So I'm glad you're here. I'm -- just  
17 wanted to share a little bit about what we're doing  
18 here in California. It is a partnership because  
19 it's not only the state; it's also the local  
20 communities that live and die by the coast of  
21 California.

22 I know there are some challenges. And I  
23 know there are some challenges in the Gulf Coast.  
24 They're totally different, and that's how I feel,  
25 just coming from the Gulf.

1 I still don't have a correct number of  
2 wells off the coast of Louisiana. I've heard 3500.  
3 I've heard 5400. I've heard 2900. I know that in  
4 California we have 27. And I believe under our  
5 office of OSPR, we are prepared.

6 Now, we need to be more prepared and that's  
7 why we are moving forward with our situation in  
8 State Lands, so hopefully it will comingle with what  
9 the federal government is doing.

10 And if you look at what we're doing, it's  
11 not something new. I'm taking some of the language  
12 from MMS of what they're proposing in the federal  
13 government. And I hope they do it soon because it's  
14 important that we move forward with that.

15 DIRECTOR BROMWICH: Thanks very much,  
16 Lieutenant Governor. We very much appreciate your  
17 comments.

18 Congresswoman Capps.

19 CONGRESSWOMAN CAPPS: Thank you, Director  
20 Bromwich, for holding this important topic, the  
21 forum in Santa Barbara here on the central coast.

22 As you know, the majority -- overwhelming  
23 majority of offshore platforms on the West Coast are  
24 located here in the waters off my congressional  
25 district, home to many of us here. So it makes

1 sense to hold your West Coast hearing in Santa  
2 Barbara.

3 I saw firsthand the devastating  
4 consequences of the 1969 Platform A blowout just a  
5 few miles from this very spot. That spill dumped  
6 millions of gallons of crude oil into our Channel,  
7 killed untold amounts of wildlife, and polluted our  
8 beaches for years. But it also galvanized a  
9 burgeoning environmental movement, and it spurred  
10 the first Earth Day.

11 Now we see that our spill pales in  
12 comparison to what's going on in the Gulf of Mexico.

13 I accept the challenge that our response to  
14 this current tragedy must similarly match, if not  
15 exceed, that original response over 40 years ago.  
16 And it must include far-reaching reforms to protect  
17 our ocean and our coastal economy.

18 We must reduce our dependence on fossil  
19 fuels and move toward energy sources that can't  
20 destroy our coastline or leave us captive to hostile  
21 countries.

22 But since we can't stop drilling overnight,  
23 we must do everything in our power to ensure that  
24 such a disaster never happens again.

25 And to that end, the Congress that I'm

1 proud to be a part of, democratically led, has  
2 vigorously investigated BP's spill and offshore  
3 drilling. We've exposed a system for regulating  
4 offshore drilling that has been broken.

5 Oil companies were allowed to cut corners  
6 on safety and environmental protection. And  
7 virtually no effort was put -- I say this in the  
8 past tense -- was put into preventing accidents and  
9 improving spill response technologies.

10 Basically, offshore drilling decisions were  
11 being made by the oil companies for their benefit,  
12 their benefit, instead of the public's. Sadly, the  
13 people in the Gulf, and I would say all of us, are  
14 now paying that price.

15 In response, the House of Representatives  
16 has passed legislation to require strong new safety  
17 and environmental standards for offshore drilling.  
18 These standards would require independent  
19 certification -- independent, third party my friend  
20 has said, certification of critical drilling  
21 equipment and proof that we can respond to future  
22 blowouts or major spills.

23 The legislation would increase penalties  
24 multiple times for safety violations. It would put  
25 an end to practice -- the practice of issuing

1 environmental waivers for drilling plans. Something  
2 that was commonly done.

3 And this legislation would also increase  
4 the number of inspectors. I know that has been  
5 acknowledged this morning as a real shortfall in  
6 this current situation. And it would create a  
7 training academy. And I think we heard previous  
8 panels acknowledge the need for well-trained federal  
9 inspectors or third-party inspectors to ensure that  
10 only qualified individuals are serving in that  
11 capacity.

12 But really, more importantly, the Congress  
13 and this current Obama administration have taken the  
14 most serious steps ever to break what former  
15 President Bush called our addiction to fossil fuels.

16 We've put into place far-reaching measures  
17 to improve this country's energy efficiency. Cars,  
18 trucks, air-conditioners, buildings, and appliances  
19 will all be getting more energy efficient in the  
20 coming years. And I'm proud to say that the State  
21 of California has really led the way in  
22 demonstrating the effectiveness of such standards.

23 And we've made a real commitment to  
24 expanding the development of clean energy sources,  
25 like wind and solar. This will ensure that America

1 produces more and more of its energy cleanly and at  
2 home.

3 America must lead the way in developing the  
4 clean energy technologies of the future, much like  
5 we did with cars and computers in generations past.

6 The need for an increasingly  
7 energy-independent America is the real takeaway, in  
8 my opinion, from the BP disaster.

9 So I thank you for coming here today.  
10 Hopefully forums like this one can help produce  
11 something positive, that something positive comes  
12 out of this very tragic situation in the Gulf of  
13 Mexico.

14 Thank you very much.

15 DIRECTOR BROMWICH: Thank you very much for  
16 your comments and your observations.

17 Mayor Schneider.

18 MAYOR SCHNEIDER: Thank you very much. And  
19 thank you, Director Bromwich, for having this forum.  
20 It's an honor for me to be participating in this and  
21 for choosing the city of Santa Barbara as the  
22 location.

23 As you've heard this morning, we have quite  
24 a history when it comes to offshore oil drilling and  
25 the community response to it.



1           And while I'm not an engineer, while I'm  
2 not in the oil and gas industry, while I've not been  
3 on one of the platforms, I am a mayor of a city that  
4 has strong community ties and a strong commitment to  
5 finding new innovative ways to keep our coast as  
6 pristine as possible and to do whatever we can to  
7 work with our colleagues in trying to find alternate  
8 ways of -- alternate forms of energy in a way that  
9 also respects and acknowledges the current  
10 production that's off our coast and to make sure  
11 that's done as safely as possible.

12           As a mayor of this city also and one of the  
13 major points that you wanted to discuss today has to  
14 do with oil spill response.

15           And certainly being one of the first  
16 responders is local government when something tragic  
17 happens. We are also the most closely tied to our  
18 community when it comes to communication and getting  
19 the word out about accurate information and how  
20 people can effectively respond in their homes and  
21 their businesses to something such as an oil spill.  
22 That was a major issue in 1969.

23           And I had the opportunity this past June  
24 through a U.S. Conference of Mayors one-day trip to  
25 actually visit the Gulf and meet with about 25 other

1 mayors, most of them from the Gulf Coast region, and  
2 that importance of having that connection between  
3 federal, state, and local government and keeping  
4 that connection and that communication, you know,  
5 precise and accurate.

6 The other concern certainly that we have  
7 and we've heard a lot about how important it is to  
8 keep trainings, to keep safety technology as strong  
9 as possible, to test those technologies as much as  
10 we can, but to acknowledge that spills do happen and  
11 they will happen.

12 So what can we do beyond just trying to  
13 prevent the worst-case scenario, but what can we do  
14 as opportunities to move beyond that?

15 And one of the things I learned at the Gulf  
16 and also here with other kind of big disasters in  
17 our area has to do with both the real and the  
18 perceived impacts, economic impacts and  
19 environmental impacts to our community.

20 Such as looking at a very active fishery  
21 industry off our coast, the tourism industry here in  
22 Santa Barbara, the migrations of marine mammals  
23 around the Channel, the animal impacts here.

24 And certainly as we've seen in the Gulf and  
25 we saw back in 1969, there were real tragic impacts

1 that we've seen in both cases. But also in terms of  
2 an economic impact, the perceived opportunities or  
3 detriments that have occurred where, in the Gulf,  
4 for example, people choose not to eat shellfish and  
5 what that does to the industry there because of a  
6 perceived fear.

7 The perceived impact that you cannot visit  
8 pristine beach lines along Florida's coast because  
9 they think that it's polluted. And some areas do  
10 need cleanup and they are happening, but other areas  
11 have not been affected. And that communication  
12 piece is huge and how that reflects our local  
13 economy and then the local families and businesses  
14 here is paramount certainly as a city leader.

15 I think we have an opportunity here in  
16 that, yes, we want to make sure the current  
17 production that's in place is as safe as possible,  
18 that is regulated, as was mentioned before, and has  
19 outside agencies looking in to make sure all our I's  
20 are dotted and T's are crossed.

21 But we also have an opportunity of a  
22 community that has been -- it's in our psyche, in a  
23 sense, the Santa Barbarans, to try to be innovative  
24 and to look to new ways to be both environmentally  
25 strong and fiscally sound and looking to a community

1 that can work with you on trying to find new  
2 alternatives for clean energy, new alternatives for  
3 renewable energy.

4 Our own community here also in June is very  
5 connected to what's going on in the Gulf. They feel  
6 it because of their own history here and want to do  
7 what they can, to the point where community groups  
8 have come together to raise funds to help Gulf  
9 response and cleanup efforts. There's actually a  
10 fund-raiser happening this Thursday on just that.

11 And working, trying to figure out how can  
12 we focus on what's happening here locally in Santa  
13 Barbara, but how does that affect national policy  
14 and state policy?

15 And so that's one of the reasons I'm so  
16 pleased that you're here in Santa Barbara, because I  
17 know that if we can look to what we currently have  
18 as a status quo, but then look to see how innovative  
19 we can be in terms of alternate forms of energy,  
20 what kind of new -- what kind of new investments can  
21 be made in other new policies, you will have a  
22 community here that will be standing right beside  
23 you in making that happen. And I'm sure there will  
24 be many, many other areas throughout the country who  
25 will do the same thing.

1           So I do appreciate the opportunity here and  
2       would look forward to working with you in those  
3       capacities in the future.

4           Thank you.

5           DIRECTOR BROMWICH: Terrific. Thanks very  
6       much for your comments.

7           Mayor Pro Tem Connell.

8           MAYOR PRO TEM CONNELL: I would like to  
9       echo the appreciation of my colleagues here of your  
10      holding this hearing in Santa Barbara.

11          I was here in 1969. My husband actually is  
12      a marine ecologist. And so we were quite involved  
13      with many people in our living room discussing what  
14      should be done about it.

15          The oil industry is a dirty business, and I  
16      don't say that in a pejorative sense, but as a fact.  
17      Drilling can be dirty, whether it's the mud or an  
18      actual blowout as we've seen in the Gulf.

19          The piping of the oil to the mainland,  
20      there's a possibility of leaks. And actually at the  
21      processing, you can have leaks of gasses, and this  
22      is something we do hear from our citizens in Goleta,  
23      that they are smelling noxious gasses from time to  
24      time.

25          And so -- and then until it eventually gets

1 to a gas station near you, there are multiple ways  
2 it impacts on the environment.

3 In my city of Goleta, we actually do have  
4 oil industry. We have the Venoco onshore processing  
5 plant. Actually, on one side it has the Bacara  
6 Resort & Spa; on the other side, a golf course and  
7 nearby residential areas. So right in our midst, we  
8 have oil industry going on.

9 Offshore is Platform Holly, and there is a  
10 proposal to extend drilling from that platform.

11 And then when it comes onshore, it's piped  
12 to the Ellwood Marine Terminal, which is just  
13 outside of our city boundaries, from which it is  
14 then piped to a barge, the last remaining barging of  
15 oil in the state of California. And, fortunately,  
16 recently, that barge was required to be  
17 double-hulled instead of single-hulled.

18 So, you know, the idea of hazards from the  
19 oil industry in our area are quite real, and we have  
20 seen some improvements, but there's still a long way  
21 to go.

22 Clearly, along with everybody else, I think  
23 we'd like to see the oil industry go away, but we  
24 realize that's not going to happen. And, also, I  
25 think we realize that even with new technologies,

1       there are likely to be spills through human error or  
2       technology error.

3               So faced with the difficulty in doing a  
4       hundred percent cleanup of spilled oil, what's the  
5       next step? And I think that that has to be  
6       increased prevention.

7               I think that any new leases and drilling  
8       which are approved, then prevention has to be the  
9       key to safety. There are -- this means regulation,  
10      inspections, testing, and constant monitoring by a  
11      third party for doing the monitoring.

12              We must have strong and effective standards  
13      and no shortcuts.

14              We need frequent safety drills, both random  
15      ones and planned ones, and maintenance training. I  
16      think we heard a lot of this with the earlier  
17      panels, about the importance of training. We need  
18      review and testing of aging platforms. The  
19      platforms around here were mostly built in the '50s  
20      and '60s, I believe.

21              We need annual testing of undersea  
22      pipelines, which are also aging. And they should be  
23      probably tested annually, not every three years, as  
24      I believe is sometimes required.

25              We need oil spill contingency plans, what

1 to do if operations need to be suspended during  
2 critical operations. Again, we heard some of this  
3 from our earlier panelists.

4 Any new drilling should require staff  
5 review all the way, with daily drilling reports  
6 rather than the weekly reports, which I believe are  
7 required currently by the federal government.

8 The California State Lands Commission  
9 standards are more stringent than the federal  
10 standards at this time. And I want to add, Santa  
11 Barbara County's standards are even more stringent  
12 than that. They depend on multi-agency oversight,  
13 including the County Energy Division, Building and  
14 Safety, Office of Emergency Services, the Fire  
15 Department, and the Air Pollution Control District.  
16 They form something called the County Safe Systems  
17 Reliability Review Committee.

18 And I think this kind of oversight is  
19 incredibly important for any sort of oil operations  
20 off our coast.

21 Santa Barbara has been fortunate not to  
22 have any more than minor spills in the last 20  
23 years. But that is no accident. Constant oversight  
24 by an independent agency has been critical to  
25 maintaining this recent safety record.



1           There is another concern which was raised  
2 recently, I believe, in a State Lands Commission  
3 report, which is that -- the problem of finding the  
4 staff to do the inspections which are necessary to  
5 maintain safety. Because these people on the staff  
6 become very expert, and many of them, then, get  
7 hired by the oil industry so that they're no longer  
8 available for the government service, which is so  
9 important to maintain this as a safe industry.

10           I don't know whether there is a way in  
11 which the federal government can help with this, but  
12 I am concerned that there might be a critical  
13 safety -- shortage of well-trained personnel to  
14 oversee this industry in the future.

15           DIRECTOR BROMWICH: Thank you very much.  
16 Appreciate your comments.

17           Ms. Wolf.

18           JANET WOLF: Thank you very much. I also  
19 appreciate the opportunity to be here. It is an  
20 honor.

21           I just want to state that what I will be  
22 talking about is pretty much my personal experience,  
23 my education and my work experience, and as that  
24 relates to health and safety on the oil rigs.

25           I know that that was the focus of this

1 forum although it's difficult for me to not get into  
2 the political aspects and the environmental damage  
3 that is caused by spills, but I think my colleagues  
4 addressed those issues very well.

5 Our County Board of Supervisors has been  
6 grappling with these issues on numerous occasions.  
7 We don't oftentimes find consensus on our board. We  
8 have -- it's usually a 3-2 mix, one way or another.

9 I will say that most recently we did submit  
10 a resolution in favor and in support of SB 3358 that  
11 was mentioned earlier today, and that is the  
12 moratorium of no new oil -- oil exploration on the  
13 West Coast. And that is my personal belief as well.

14 I came to UCSB in 1972 after the oil spill.  
15 And I got my degree here, and then went to UCLA for  
16 my master's. And my focus was on human factors and  
17 ergonomics.

18 So when I saw what this panel discussion  
19 was about, it piqued my interest. Also because of  
20 the fact that I felt that there really has not been  
21 a lot of attention in understanding the relationship  
22 of what actually happened on the oil rig and how it  
23 could -- what could we do to prevent that?

24 And, you know, I don't think that there's  
25 any doubt that this is a very highly complex and

1 dangerous industry. And in my opinion, it demands  
2 regulatory oversight, accountability, and  
3 transparency.

4 But I also think there has to be a system  
5 in place and an understanding of not only best  
6 practices, but scientific facts on what you do to  
7 ensure safety of the workers who are on the rig.

8 And I think we heard in earlier discussions  
9 different programs and an operator who does seem to  
10 take this very seriously.

11 When I -- I worked for 25 years as a  
12 rehabilitation consultant. And I went down to  
13 Ventura and did job analyses on roustabouts. And so  
14 I had a -- I learned a lot about what folks do on  
15 land. I have no idea what goes on on the rig. So  
16 it's totally foreign to me.

17 So what I did yesterday in preparing for  
18 this was I went back to some of the things that the  
19 County did. And I have to admit to you, I actually  
20 forgot that we dealt with this issue.

21 Back in 2009 the County Board of  
22 Supervisors commented on a pending five-year leasing  
23 program and proposed safety regulations that were  
24 released by MMS in June of 2009.

25 The Board of Supervisors discussed this in

1 great detail. The MMS proposed safety rules in June  
2 of 2009 stated, as a result of MMS research  
3 conducted, it appears that equipment failure is  
4 rarely the primary cause of the incident or  
5 accident.

6 However, in most cases, accidents and oil  
7 spills can be traced to human error and/or  
8 organizational failures.

9 MMS report goes on to emphasize human  
10 factors, encouraging the industry to ensure safe and  
11 environmentally sound operating practices, to focus  
12 efforts on those using equipment, on human behavior,  
13 human organizational errors, and so forth.

14 And this is the interesting part.

15 MMS even referenced the American Petroleum  
16 Institute's recommended practice development of a  
17 safety and environmental management program for  
18 offshore operations and facilities from a May 2004  
19 report that contained 12 safety elements.

20 Unfortunately, MMS at that time recommended  
21 the adoption of only 4 of those 12 elements. This  
22 recommendation would not only cost the industry  
23 less, but the audits would occur every three years  
24 rather than annually.

25 Now, getting back to the County. We had an

1 opportunity to respond to those recommendations.

2 And on September 1st, we sent a letter to MMS,  
3 insisting that all 12 of those elements should be  
4 required.

5 So for me to -- and we had that  
6 conversation at our board meeting because I asked  
7 the question, why aren't we, in our letter,  
8 requiring -- or asking MMS to include all 12 of the  
9 elements?

10 So to have this opportunity to speak to you  
11 face to face and ask the question -- I don't expect  
12 an answer -- but to stress the importance of -- and  
13 really the -- I don't understand why, unless it is  
14 for -- from a financial -- for financial reasons or  
15 that it takes too long.

16 But, you know, one thing that has gotten  
17 lost, I think, in the Gulf Oil spill that is -- not  
18 really lost, but I don't think it has gained --  
19 doesn't seemed to have gained much traction is the  
20 fact that 11 people lost their lives. And how  
21 tragic is that? It was, like, well, 11 people lost  
22 their lives, but what -- what was the reason for  
23 that? How could it have been prevented? What was  
24 the impact of the loss of those lives?

25 And yet we have so many people out on our

1 rigs. And we want to make sure that they're in a  
2 safe environment.

3 So we sent the letter on September 1st,  
4 insisting that all 12 elements be required.

5 Now, after the Gulf Oil spill, on  
6 April 24th, CBS reported that BP America, in their  
7 September 2009 comment letter -- so the board did  
8 ours. BP also had a comment letter -- opposing the  
9 rules, saying that the industry's current safety and  
10 environmental statistics demonstrate that the  
11 voluntary, voluntary programs implemented have and  
12 continue to be very successful and amazingly stated  
13 that they are extensive, prescriptive regulations.

14 And I would say that the voluntary nature  
15 is -- is impossible. And I just -- I stress to you  
16 that they must be restrictive.

17 We had someone from industry up here  
18 talking about that, to make them voluntary, to make  
19 these rules voluntary. And I don't believe that  
20 that is appropriate. We need them to be  
21 prescriptive, we need them to be inspected, and we  
22 need them to be enforced.

23 In addition, a cultural change at the  
24 platforms seem to be needed. And, while, again, I  
25 don't know the interworking of the platform culture

1 or the exact reason for the blowout, it seems  
2 obvious that human behavior, human factors could  
3 have played a significant role and could prevent  
4 future calamities.

5 I'm convinced by experience and readings  
6 that in high-stress industry, human factors does  
7 play a role in industry outcomes. While human  
8 factors take on many areas, what seems to be a  
9 common theme is the issue of communication. And  
10 that was also brought up here today, the issue of  
11 communication.

12 In a 2010 article written by John  
13 Hofmeister, he states that the industry must  
14 consider how platforms operate, how they are led,  
15 and how people work together.

16 Again, something that was brought up today.

17 In another study by Harvard Business School  
18 and Stanford faculty researchers, they found that,  
19 studying offshore oil rig, human environments can  
20 enhance safety and reliability. They showed that  
21 when management did extensive training to make  
22 safety a top priority, the benefits became obvious.  
23 Learning from failure was emphasized as opposed to  
24 platforms where failure was punished. Again, a  
25 common theme that we heard today.

1 More open communication gradually led to  
2 behavioral changes with willingness to ask  
3 questions, to listen, to admit mistakes, and  
4 acknowledge need to depend on advice or assistance  
5 of coworkers.

6 So we have research in this field. We have  
7 folks in the industry who are practicing it and with  
8 apparent success.

9 In conclusion, a safe work environment in a  
10 dangerous and stressful job is challenging, but not  
11 impossible. Industry is key to providing  
12 leadership. But regulation, enforcement,  
13 accountability, and transparency are key to ensure  
14 safety to the workers and strong environmental  
15 protections to our precious coast.

16 Thank you very much.

17 DIRECTOR BROMWICH: I want to thank all  
18 five of you for your comments and your observations.

19 Let me just make a couple of comments  
20 because some of the things that you've said are so  
21 important and resonate so much.

22 In terms of the entire regulatory scheme  
23 and the regulatory climate, we're at the beginning  
24 of a sea change in that.

25 I think many of you know that there are a



1 large number of investigations that are currently  
2 ongoing into the root causes of the Deepwater  
3 Horizon blowout. Those are exploring equipment  
4 failures, human failures, and regulatory  
5 shortcomings.

6 Even before the results of those multiple  
7 investigations by the President's Commission, the  
8 National Academy of Engineering, Congress, and  
9 others, my agency and the Department of the Interior  
10 are hard at work developing a comprehensive new set  
11 of regulations.

12 Drilling safety and environmental  
13 regulations have already gone into effect. There  
14 will be additional drilling safety regulations  
15 imposed in the near future. There is a safety and  
16 environmental rule that is going to be forthcoming  
17 in the next month or so. And that is even before,  
18 again, we get the results of the investigations.

19 There is an active piece of work that's  
20 being done by the Safety Oversight Board that  
21 Secretary Salazar appointed that is going to be  
22 providing to him a set of recommendations that  
23 relate to the work of my agency as well.

24 So it sometimes, unfortunately, takes a  
25 tragedy like the Deepwater Horizon blowout to get

1 the sustained attention that's necessary for a  
2 dangerous enterprise like deepwater drilling to take  
3 place in the way it needs to take place.

4 But that effort is ongoing. And I think  
5 what you'll find is a set of rules that are far more  
6 demanding and that have many more requirements next  
7 week and next month than they did just a few months  
8 ago.

9 With respect to the inspector issue -- I  
10 think Mayor Connell mentioned that -- you're quite  
11 right. There is a lot of concern about where we're  
12 going to get the talented, capable, and  
13 knowledgeable inspectors that are needed to do  
14 inspections on the rigs here, but even more in the  
15 Gulf where the understaffing has really been a  
16 nightmare.

17 There has been in the past historical  
18 complete dependency on industry. And I think people  
19 with industry experience can play a vital role in  
20 providing the kind of knowledge and expertise to  
21 provide good inspections.

22 But we're exploring and we're looking  
23 forward to any suggestions or comments that you or  
24 others have on ways to substantially broaden the  
25 recruitment pool.

1           We're going to reach out to schools of  
2     engineering and schools of petroleum engineering,  
3     particularly in the Gulf, but also here in  
4     California, to find out whether we can help to  
5     devise career paths that will be attractive to  
6     people who want to do public service through being  
7     inspectors on oil rigs. So this is very much an  
8     issue that has our attention and has our focus.

9           And then, finally, with respect to spill  
10    response, I think you know that the three principal  
11    underpinnings of the current deepwater drilling  
12    moratorium are drilling and workplace safety, and  
13    that's been the primary focus today, but also spill  
14    containment and spill response.

15          And the kind of attention that should have  
16    been given to spill response and spill containment  
17    is now being given to it. And the resources that  
18    should have been given to it are now being given to  
19    it.

20          I think most of you have heard about the  
21    joint enterprise of four of the major oil companies  
22    to invest a billion dollars into the kind of spill  
23    containment resources that simply didn't exist when  
24    the Deepwater Horizon tragedy occurred. That will  
25    be, I think, enormously helpful.

1           By the same token, industry and academia  
2   are now focusing on spill response in ways that they  
3   have not before. There are industry trade groups  
4   that are going to be coming out with reports in the  
5   next week.

6           I have asked and BP has said that we will  
7   be getting a lessons learned document from them,  
8   both on spill containment and spill response. And I  
9   specifically asked them to tell us what failed as  
10   well as what worked.

11           So I think we will have a very substantial  
12   body of knowledge very soon -- we're already  
13   accumulating it right now -- that we should have had  
14   before, but we didn't. But now we will. And I hope  
15   that will put us in a much better position to deal  
16   with drilling and particularly deepwater drilling in  
17   the future than we have been in the past.

18           So I just wanted to update you all on some  
19   of the things that are going on both in my agency  
20   and the Interior Department generally and the  
21   federal government more generally and what private  
22   industry is doing as well.

23           So, again, I want to thank you for your  
24   contributions. I want to thank you for your  
25   hospitality. It's a pleasure being here in Santa

1 Barbara. And this will be the end of our fourth out  
2 of eight forums that we're conducting on deepwater  
3 drilling. So thanks again.

4 (Proceedings adjourned at  
5 12:30 p.m.)

1 I, REAGAN EVANS, RMR, CRR, CLR, CSR NO. 8176, in  
2 and for the State of California, do hereby certify:

3 That said proceedings were taken down by me in  
4 shorthand at the time and place therein named and  
5 thereafter reduced to typewriting under my  
6 direction, and the same is a true, correct, and  
7 complete transcript of said proceedings;

8 I further certify that I am not interested in  
9 the event of the action.

10 Witness my hand this 30th day of August, 2010.

11  
12  
13  
14 REAGAN EVANS, RMR, CRR, CLR  
15 CSR NO. 8176  
16 Certified Shorthand  
17 Reporter for the  
18 State of California  
19  
20  
21  
22  
23  
24  
25